



MD-102^{Q&As}

Endpoint Administrator

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QUESTION 1

You have a Microsoft 365 subscription that uses Microsoft Intune Suite.

You use Microsoft Intune to deploy and manage Windows devices.

You have 100 devices from users that left your company.

You need to repurpose the devices for new users by removing all the data and applications installed by the previous users. The solution must minimize administrative effort.

What should you do?

- A. Deploy a new configuration profile to the devices.
- B. Perform a Windows Autopilot reset on the devices.
- C. Perform an in-place upgrade on the devices.
- D. Perform a clean installation of Windows 11 on the devices.

Correct Answer: B

Windows Autopilot Reset takes the device back to a business-ready state, allowing the next user to sign in and get productive quickly and simply. Specifically, Windows Autopilot Reset:

Removes personal files, apps, and settings.

Reapplies a device's original settings.

Sets the region, language, and keyboard to the original values.

Maintains the device's identity connection to Azure AD.

Maintains the device's management connection to Intune.

The Windows Autopilot Reset process automatically keeps information from the existing device:

Wi-Fi connection details.

Provisioning packages previously applied to the device.

A provisioning package present on a USB drive when the reset process is started.

Azure Active Directory device membership and MDM enrollment information.

SCEP certificates.

Windows Autopilot Reset blocks the user from accessing the desktop until this information is restored, including reapplying any provisioning packages. For devices enrolled in an MDM service, Windows Autopilot Reset also blocks until an

MDM sync is completed. When Autopilot reset is used on a device, the device's primary user is removed. The next user who signs in after the reset will be set as the primary user.



Reference:

<https://learn.microsoft.com/en-us/mem/autopilot/windows-autopilot-reset>

QUESTION 2

You manage 1,000 computers that run Windows 10. All the computers are enrolled in Microsoft Intune. You manage the servicing channel settings of the computers by using Intune.

You need to review the servicing status of a computer.

What should you do?

- A. From Device configuration - Profiles, view the device status.
- B. From Software updates, view the Per update ring deployment state.
- C. From Software updates, view the audit logs.
- D. From Device compliance, view the device compliance.

Correct Answer: B

Reports for Update rings for Windows 10 and later policy.

Intune offers integrated report views for the Windows update ring policies you deploy. These views display details about the update ring deployment and status:

- 1) Sign in to Microsoft Endpoint Manager admin center.
- 2) Select Devices > Monitor. Then under Software updates select Per update ring deployment state and choose the deployment ring to review.

Note: Windows 10 and later update rings - Use a built-in report that's ready by default when you deploy update rings to your devices.

Reference:

<https://docs.microsoft.com/en-us/intune/windows-update-compliance-reports>

QUESTION 3

You have a Microsoft 365 subscription that uses Microsoft Intune Suite.

You use Microsoft Intune to manage devices.

You plan to deploy two apps named App1 and App2 to all Windows devices. App1 must be installed before App2.

From the Intune admin center, you create and deploy two Windows app (Win32) apps.

You need to ensure that App1 is installed before App2 on every device.

What should you configure?



- A. the App1 deployment configurations
- B. a dynamic device group
- C. a detection rule
- D. the App2 deployment configurations

Correct Answer: D

Detection rules in Win32 apps are telling Intune how to tell if the application has been installed or not. Configure a dependency in the win32 app deployment screen even has this wording: "Software dependencies are applications that must be installed before this application can be installed"

Configure App1 first so that it'll be selectable in the dependencies section

QUESTION 4

You have a Microsoft 365 E5 subscription that contains 10 Android Enterprise devices. Each device has a corporate-owned work profile and is enrolled in Microsoft Intune.

You need to configure the devices to run a single app in kiosk mode.

Which Configuration settings should you modify in the device restrictions profile?

- A. Users and Accounts
- B. General
- C. System security
- D. Device experience

Correct Answer: D

Android Enterprise device settings list to allow or restrict features on corporate-owned devices using Intune

Device experience Use these settings to configure a kiosk-style experience on your dedicated devices, or to customize the home screen experiences on your fully managed devices. You can configure devices to run one app, or run many apps. When a device is set with kiosk mode, only the apps you add are available.

Note: You can control and restrict on Android Enterprise devices owned by your organization. As part of your mobile device management (MDM) solution, use these settings to allow or disable features, run apps on dedicated devices, control security, and more.

This feature applies to:

1.

Android Enterprise corporate-owned work profile (COPE)

2.

Android Enterprise corporate owned fully managed (COBO)



3.

Android Enterprise corporate owned dedicated devices (COSU)

Reference: <https://learn.microsoft.com/en-us/mem/intune/configuration/device-restrictions-android-for-work>

QUESTION 5

You have a Microsoft 365 subscription.

You have 10 computers that run Windows 10 and are enrolled in mobile device management (MDM).

You need to deploy the Microsoft 365 Apps for enterprise suite to all the computers.

What should you do?

- A. From the Microsoft Intune admin center, create a Windows 10 device profile.
- B. From Azure AD, add an app registration.
- C. From Azure AD, add an enterprise application.
- D. From the Microsoft Intune admin center, add an app.

Correct Answer: D

Add Microsoft 365 Apps to Windows 10/11 devices with Microsoft Intune

Before you can assign, monitor, configure, or protect apps, you must add them to Intune. One of the available app types is Microsoft 365 apps for Windows 10 devices. By selecting this app type in Intune, you can assign and install Microsoft

365 apps to devices you manage that run Windows 10.

Select Microsoft 365 Apps

Sign in to the Microsoft Intune admin center.

Select Apps > All apps > Add.

Select Windows 10 in the Microsoft 365 Apps section of the Select app type pane.

Click Select. The Add Microsoft 365 Apps steps are displayed.

Reference:

<https://learn.microsoft.com/en-us/mem/intune/apps/apps-add-office365>

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