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QUESTION 1

ANTAB specializes in manufacturing tablet computer, which are rebadged by its customers and sold under the customer's brand name. Recently, some customer have suggested that a dual-boot tablet that can run more than one operating system would improve their competitive edge.

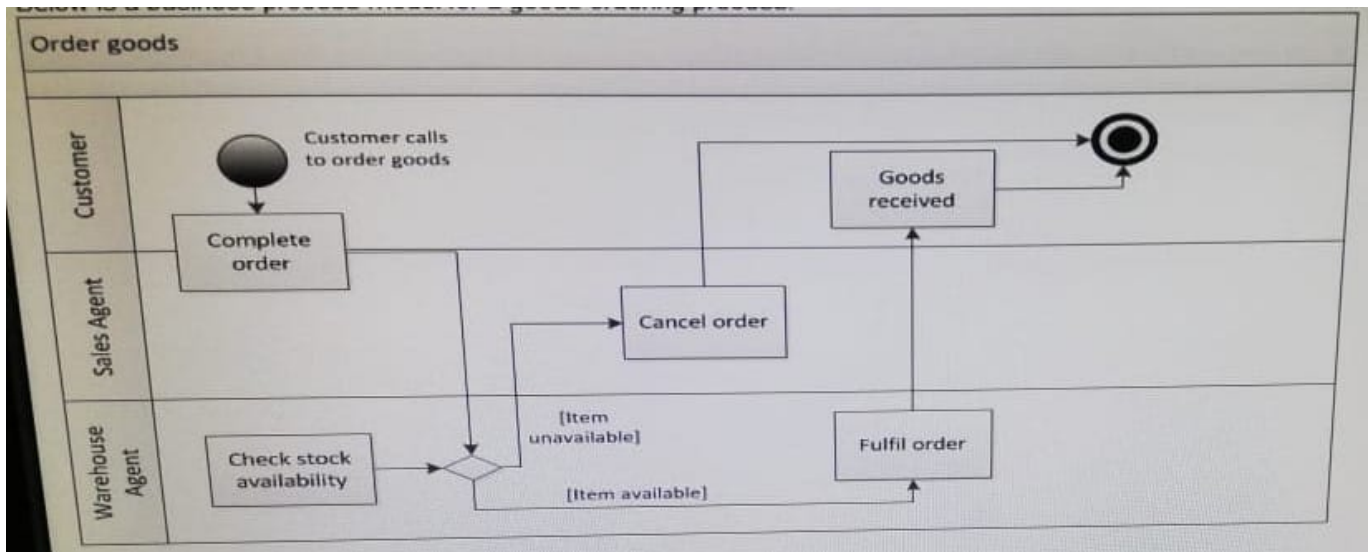
This would require a significant change in the manufacturing process and will require a decision from senior management, supported by a business case. How would this suggestion be represented on an organization model of ANTAB's business?

- A. Customer request
- B. Supplier input
- C. Output from a process.
- D. Factor in the external environment

Correct Answer: A

QUESTION 2

Below is a business process model for a goods ordering process:



What error has been made in this diagram?

- A. The arrowed flow line from Fulfil order should go to the end node (the bull eye) not to the task received:
- B. The arrowed flow line from Complete order should go to check stock availability not to the decision diamond.
- C. The task 'Complete order' should be in only one swimlane, as tasks straddling two swim lanes are not permitted.
- D. The task 'Cancel order' should be renamed Order cancelled as by this point in the process the order has been cancelled.



Correct Answer: B

QUESTION 3

An assessor for an examinations board has been asked to re-mark the examination script of a candidate who has appealed against a failing grade.

To remark the script, the assessor has to log on to the examinations board's secure examination marking system held on its server. Once in the marking system, the assessor enters the candidate number (given to her by the examinations board) and downloads the script. She then marks the script, annotating each question with comments and the marks gained. Once completed, she indicates that the script is fully marked and uploads the script back into the marking system.

She raises an invoice for the re-marking and sends this to the examination board, who pay her one month later

The following all describe actions:

- a-Log on to marking system.
- b-Download script
- c-Mark script.
- d-Upload script
- e-Raise invoice.

Which of these actions are tasks in the scenario?

- A. b, c and d
- B. a, d and e.
- C. a and b.
- D. c and e.

Correct Answer: B

QUESTION 4

A trainee business analyst wishes to clarify what is meant by a task level description within the business process hierarchy. Which of the following is a task level description?

- A. The customer finds the products they want on the company's website and places an order
- B. The organisation has an online channel, so customers can order directly from its website.
- C. The order is fulfilled by the company's Logistics team based at its central warehouse



D. A Logistics team member uses a picking list to locate and pick each item on the order.

Correct Answer: D

QUESTION 5

A business analyst has documented the following description for the task Mark Script

1.

Do Mark Script

2.

Assessor enters student-id

3.

IF system finds student-id

4.

THEN display student details

5.

ELSE return to step 3 (re-enter student-id)

6.

Download script

7.

ENDIF

8.

Mark script

9.

IF student fails

10.

THEN write feedback comments about the script

11.

ENDIF

12.

Indicate that script is fully marked



13.

System transfers marker fee amount to assessor's account

14.

ENDDO- end of the mark script task

If an activity diagram is drawn for this task, how many flows will there be to the final completion (Shown as a bullseye) of the diagram?

A. 3

B. 1

C. 2

D. 4

Correct Answer: D

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