

MBP18^{Q&As}

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QUESTION 1

Analysis has revealed that what the business wants in the future is radically different from how it currently operates

How SHOULD the business analyst proceed from this point?

- A. Develop an \\'as is\\' model and define its problems before considering the \\'to be\\' model
- B. Identify potential improvements that can be made to the \\'as is\\' model, to accommodate the \\'to be\\' model
- C. Do not develop a detailed \\'as is\\' model, focus on developing a \\'to be\\' model
- D. Identify tasks within the \\'as is\\' process that are working effectively and consider them for inclusion in the \\'to be\\' model

Correct Answer: A

QUESTION 2

A classic car racing club has regular race days. A business analyst has produced a series of \\'to-be\\' business process models, showing re-designed tasks and process improvements these redesigned tasks and processes include:

1.

Monitor race positions The real-time display of race positions and lap times.

2.

Inspect cars Cars need to comply with racing regulations and experts are required to inspect cars both before and after a race

3.

Restrict accessto the cars and the pits needs to be restricted to selected people and these access restrictions need to be enforced

4.

Comply with data protectionlegislation. All proposed record management systems must comply with government regulation concerning data storage and access. Which of these is a functional requirement of an IT solution?

- A. Monitor race positions
- B. Inspect cars.
- C. Restrict access.
- D. Comply with data protection legislation

Correct Answer: C

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QUESTION 3

The product enquiry process of a company is under investigation. The current process is an follows:

- 1.Take customer details: Name and address of the enquirer and preferred customer payment method.
- 2.Confirm stock availability: Check the computer system to see if the product required are in stock.
- 3. Confirm delivery date, Check with outbound logistics, the likely delivery data of the in- stock products to the price not being acceptable to the customer.
- 4.Go ahead with order: Place order for enquirers who have accepted the price and delivery date.

What approach to improving business processes would bring an immediate improvement in this process?

- A. Change the sequence of tasks
- B. Redefine the process boundary
- C. Automate the process.
- D. Remove non-value adding tasks

Correct Answer: C

QUESTION 4

Below is a high-level breakdown of a task associated with using an ATM. drafted by a business analyst:

- 1. User inserts bank card
- 2 System asks for PIN
- 3. User enters PIN
- 4 System displays service options
- 5. User selects \\'withdraw cash* option
- 6- System ejects card

7.

System issues cash

8.

User collects printed receipt

Which optional or exceptional step is reflected in this detailed description?

A. A user inputting an incorrect PIN



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- B. A cash machine being empty
- C. A receipt for cash issued.
- D. A card being out of date-

Correct Answer: C

QUESTION 5

A new project has been commissioned within an organisation\\'s finance department. The assigned business analyst has decided to produce a functional view model to help him understand the department\\'s work-Modeling the functional view of the finance department is advantageous, as it does which of the following?

- A. Clarities who reports to who in the finance department
- B. Shows how the finance department interacts with other departments
- C. Illustrates how processes work from beginning to end
- D. Explains how the finance department reacts to external events

Correct Answer: C

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