



# MBP18<sup>Q&As</sup>

BCS Practitioner Certificate in Modelling Business Processes 2018

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### QUESTION 1

Analysis has revealed that what the business wants in the future is radically different from how it currently operates

How SHOULD the business analyst proceed from this point?

- A. Develop an 'as is' model and define its problems before considering the 'to be' model
- B. Identify potential improvements that can be made to the 'as is' model, to accommodate the 'to be' model
- C. Do not develop a detailed 'as is' model, focus on developing a 'to be' model
- D. Identify tasks within the 'as is' process that are working effectively and consider them for inclusion in the 'to be' model

Correct Answer: A

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### QUESTION 2

Lloyd works as a counter supervisor in the local branch of a national bank. Lloyd is responsible for ensuring that the back's cash machine has sufficient money.

The money for the cash machine has to be from the back's cash processing center, which supplies new and good quality banknotes. The cash machines can be topped-up with cash from the tills, but the poorer quality banknotes often cause

the cash machine to jam.

Lloyd has to check the machine's cash levels and place an order for new notes by 3pm for delivery the following working day.

Which is the BEST performance measure for the task Maintain cash machine levels?

- A. No orders to the cash processing center should be for cash to be used by the back tills.
- B. 100% of cash orders must be delivered by 3pm the same day.
- C. 100% of cash machine notes must be new notes.
- D. No cash machine outages are experienced due to insufficient cash or poor quality notes.

Correct Answer: A

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### QUESTION 3

WALL Ltd is expanding through new product innovation and competitor acquisition. The business administrator support unit of WALL Ltd has implemented updates to handle increased load on the payroll caused by this expansion of the

business, Payroll is a critical business application. The following business scenarios are being considered:

a-Production of the payroll summary on completion of pay calculation.



b-Taking new employees into the payroll after a business acquisition.

c-Responding to local employment regulations.

d-Introduction to local employment regulations.

e-Introduction of new payment terms and condition.

Entry of absence information approved by HR.

Which of these business scenarios will MOST LIKELY give an indication of how well the updated payroll is performing?

A. b, d and e

B. b, d and e

C. a, c and e

D. b, c and d

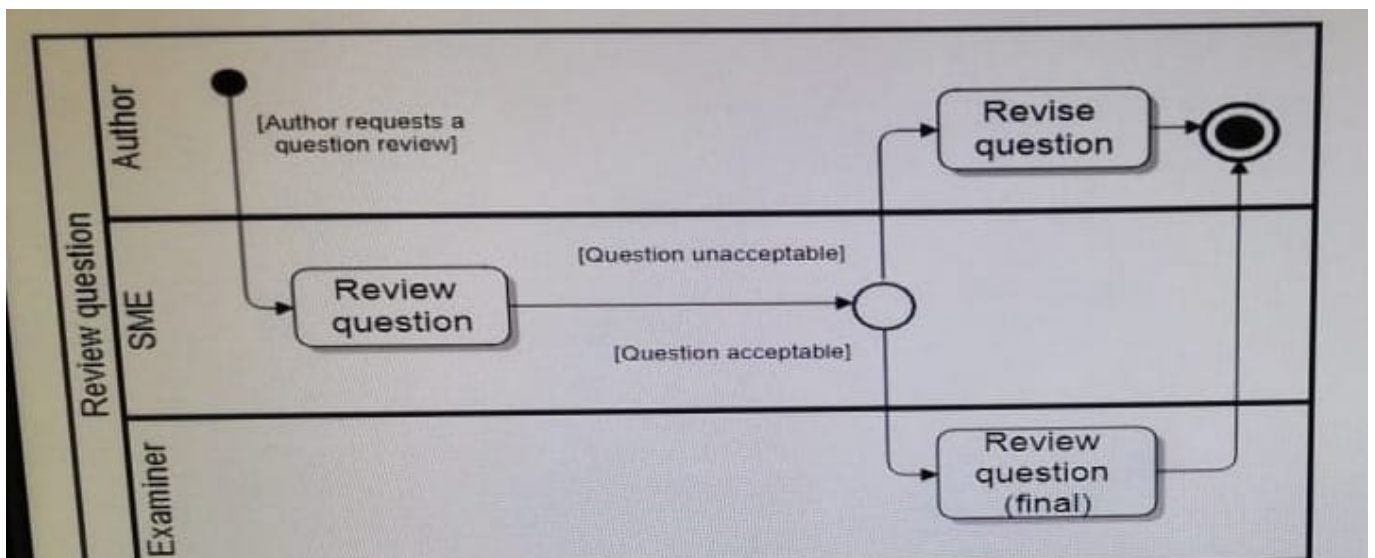
E. a, d and e

Correct Answer: C

#### QUESTION 4

An exam provider employs a number of professionals as authors authors to write exam question for industry-recognised qualifications. An author who has written an exam question submits it for review to a subject matter expert (SME), who either confirms it is acceptable and passes it to the examiner for final review and sign-off, or responds to the author with commands regarding the revision required.

A business analyst constructed a business process model of the review process:



The following statements are about the business process model:



- A-The diagram is a CORRECT representation of the scenario.
- B-There are aspects of the scenario which are INCORRECT represented in the diagram.
- C-There are aspects of the scenario which are INCORRECTLY omitted from the diagram.
- D-The notation used in the diagram is INCORRECT.

Which of these statements is/are TRUE?

- A. a only
- B. d only
- C. b and d.
- D. b and c.

Correct Answer: A

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#### QUESTION 5

A record company is implementing a new system to replace an existing legacy system. The project has challenging as the new system must be implemented before support for the existing system is withdrawn. The business users have been involved throughout the project and their confidence in the new system is high.

Which implementation approach is the LEAST appropriate in this situation?

- A. Pilot
- B. Phased
- C. Direct changeover
- D. Parallel running.

Correct Answer: C

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