



MB6-897^{Q&As}

Microsoft Dynamics 365 for Retail

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QUESTION 1

A store runs all point of sale (POS) registers in offline mode.

Which three of the following operations can you perform? Each correct answer presents a complete solution.

- A. close shift
- B. safe drop
- C. bank drop
- D. blind close shift
- E. view reports

Correct Answer: BCE

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/dev-itpro/retail-modern-pos-offline>

QUESTION 2

You are setting up gift cards for a multi-company configuration. On the Retail Parameters form, you select a company in the gift card company field. Which responsibility is assumed by the company that sells the gift cards and processes related transactions?

- A. liability
- B. distributing cards
- C. posting
- D. posting statements

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/about-gift-cards-in-ax-2012-r3>

QUESTION 3

For which three objects can you configure a bar code? Each correct answer presents a complete solution.

- A. source code
- B. return merchandise authorization
- C. specific product or product variant
- D. gift card
- E. coupon



Correct Answer: CDE

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/set-up-bar-codes>

QUESTION 4

You need to create a call center.

Which three actions can you perform on the Call center form? Each correct answer presents a complete solution.

- A. Configure a product catalog.
- B. Process the assortment for the new channel.
- C. Create scripts that appear in the sales order form.
- D. Assign a default assortment hierarchy.
- E. Create a channel.

Correct Answer: ABD

QUESTION 5

You are performing reporting for stores. You need calculate and post statements. Which workspace should you use?

- A. retail store financials
- B. channel deployment
- C. retail store management
- D. category and product management

Correct Answer: A

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/tasks/create-calculate-post-statement-retail-store>

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