



MB6-897^{Q&As}

Microsoft Dynamics 365 for Retail

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QUESTION 1

You need to ensure that all returns over \$25.00 for purchases paid by credit cards are reviewed and approved. What should you do?

- A. Create a hold code that requires a manager to clear the hold.
- B. Configure the credit card approval amount in the call center parameters.
- C. Create an order event that requires a manager to review the order.
- D. Configure the Pending return hold code in the call center parameters.

Correct Answer: B

Reference: <https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/configuring-parameters-and-initial-settings-call-center>

QUESTION 2

You are configuring a screen layout for a modern point of sale (MPOS) register by using the Screen layout designer. You need to configure the screen layout to display the following transaction details:

1.
the current customer
2.
each item as the items are added to the transaction
3.
the transaction total

Which three items should you add? Each correct answer presents a complete solution.

- A. customer card
- B. transaction grid
- C. product grid
- D. total panel
- E. receipt panel

Correct Answer: ADE

QUESTION 3



You are configuring a sale for a new store.

You must offer a 20 percent discount off any item in the store. The offer must not be combined with any other discounts.

You need to ensure that customers receive the discount on only one item.

Which option should you use?

- A. Balanced calculation
- B. Compounded
- C. Best price
- D. Exclusive

Correct Answer: D

QUESTION 4

You manage a chain of retail stores.

A specific product is not available in one retail store.

You need to ensure that employees can identify other stores where the product is available.

To which type of group should you assign the retail stores?

- A. sales
- B. price
- C. store locator
- D. customer

Correct Answer: C

QUESTION 5

You are designing an end-of-day statement for a retailer.

You need to list one payment line for each point of sale (POS) register, and one line for each staff member's hours during a business day.

Which method should you specify?

- A. POS terminal
- B. total
- C. staff



D. shift

Correct Answer: C

Reference: <https://docs.microsoft.com/en-us/dynamics365/unified-operations/retail/retail-statements>

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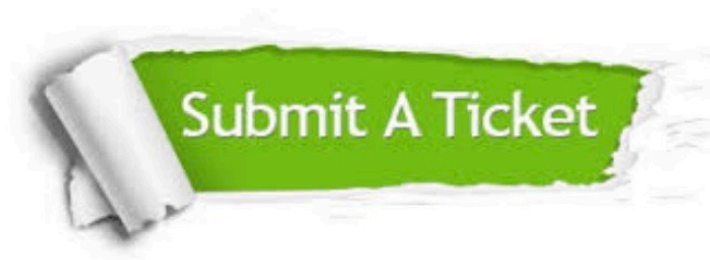
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