



# MB2-716<sup>Q&As</sup>

Microsoft Dynamics 365 Customization and Configuration

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### QUESTION 1

You plan to use entity mapping to replicate data from a text field between two related entities. For which scenario can you replicate data?

- A. The target field is already mapped to a different source field.
- B. The length of the source field is smaller than the destination field.
- C. The two entities are in a N:N relationship.
- D. The new record is created and then related to the parent record.

Correct Answer: B

References: [https://technet.microsoft.com/library/dn531171.aspx#BKMK\\_mappingEntityFields](https://technet.microsoft.com/library/dn531171.aspx#BKMK_mappingEntityFields)

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### QUESTION 2

You enable folder-level tracking functionality for all users. A user named User1 creates a folder named Dynamics 365 underneath her inbox. User1 moves emails into the Dynamics 365 folder. User1 reports that the emails are not being tracked.

You need to resolve the issue.

What should you do?

- A. Ensure that the Microsoft Dynamics 365 for Outlook client is installed.
- B. Configure server-side synchronization for Microsoft Exchange.
- C. Ensure that Microsoft Exchange rules are created.
- D. Instruct the user to create a folder tracking rule.

Correct Answer: B

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### QUESTION 3

You add a lookup for contacts to the case form.

You need to display the most recent primary phone number for a contact on the case form while minimizing administrative effort.

What should you do?

- A. Use a workflow to copy the phone number to a new field on the case when the contact changes.
- B. Use a quick view form to display the phone number.



- C. Use a web resource to query and display the phone number.
- D. Use field mapping during record creation to copy the phone number to a new field on the case.

Correct Answer: B

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#### QUESTION 4

Users need to be able to embed Microsoft Power BI visuals into personal dashboards. What should you do?

- A. Enable server-based integration with Power BI.
- B. Add Power BI as a report category.
- C. Enable Power BI visualization embedding.
- D. Grant users Power BI reporting permissions.

Correct Answer: C

References: <https://www.microsoft.com/en-us/dynamics/crm-customer-center/add-or-edit-power-bi-visualizations-on-your-dashboard.aspx>

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#### QUESTION 5

You need to provide users that have the Sales manager security role access to multiple business process flows (BPFs). Which two statements regarding role driven BPFs are true?

- A. Users can select a default BPF for all records.
- B. If a user does not have access to the current process that is applied to a record, options will be disabled.
- C. Set Order defines the order in which BPFs are viewed.
- D. You must use teams to control which groups of users have access to a BPF.

Correct Answer: AC

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