



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are the system administrator for a medical company. You need to configure Microsoft SharePoint Online to work with Microsoft Dynamics 365. Once integrated, which two outcomes can be achieved? Each correct answer presents a complete solution.

- A. Users can sign in once and do not have to sign in to both Microsoft Dynamics 365 and Microsoft SharePoint
- B. Users can create folders in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.
- C. Users can perform Microsoft SharePoint actions from the Microsoft Dynamics 365 command bar.
- D. Users can create new site collections in Microsoft SharePoint from the Microsoft Dynamics 365 command bar.

Correct Answer: BD

QUESTION 2

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet.

You need to create new records while in an area with no Internet access.

Which two statements are true about creating records offline? Each correct answer presents a complete solution.

- A. Recently viewed records cached for offline access can be edited.
- B. New records can be edited while they are drafts.
- C. New records can be created as drafts while offline.
- D. New records can be linked to each other while they are drafts.

Correct Answer: AC

QUESTION 3

You are the administrator for an organization that uses Microsoft Dynamics 365.

Your users are accessing Microsoft Dynamics 365 by using the app for both phones and tablets, and your forms are optimized for each.

What are your options when customizing forms for the different devices?

- A. Fields, Sections, Tabs, and Sub-grids on a form can be disabled for phones but not for tablets.
- B. Fields and Sub-grids, but not Sections and Tabs, can be disabled for phones and tablets.
- C. Fields and Sub-grids, but not Sections and Tabs, can be disabled for phones but not for tablets.



D. Fields, Sections, Tabs, and Sub-grids on a form can be disabled for phones and tablets.

Correct Answer: D

QUESTION 4

You are the technology director for a large company that plans to implement Microsoft Dynamics 365. You are researching the type of licensing that is required for Microsoft Dynamics 365. Which Microsoft Dynamics 365 App is only available with Microsoft Dynamics 365 Plan 2?

- A. Customer Service
- B. Operations
- C. Sales
- D. Field Service

Correct Answer: B

Explanation: <https://www.microsoft.com/en-us/dynamics365/pricing>

QUESTION 5

You are a system administrator.

Microsoft schedules an update for your instance of Microsoft Dynamics 365.

Which two scenarios will occur? Each correct answer presents a complete solution.

- A. If you have not approved the update before the scheduled date, the instance will become inactive until approved or rescheduled.
- B. If you have approved the update, the instance will update on the scheduled date.
- C. The instance will update on the scheduled date, regardless of approval.
- D. If you have not approved the update, the instance will not update on the scheduled date.

Correct Answer: BC



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