



MB2-715^{Q&As}

Microsoft Dynamics 365 customer engagement Online Deployment

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QUESTION 1

You are a systems support specialist for your company.

A sales manager is currently using a Windows 10 laptop. The sales manager finds that Microsoft Dynamics 365 does not work as expected when using Firefox.

What are two ways the sales manager can retain full functionality? Each correct answer presents a complete solution.

- A. Instruct the user to use Microsoft Edge.
- B. Upgrade Firefox to the latest public release.
- C. Instruct the user to use Internet Explorer 10.
- D. Download and install Safari on the laptop.

Correct Answer: CD

QUESTION 2

You are a deployment manager for Microsoft Dynamics 365.

Your company decides to implement Microsoft OneNote, and you need to integrate it to Microsoft Dynamics 365.

Which two steps should you take to perform this integration? Each correct answer presents part of the solution.

- A. Turn on Microsoft OneNote integration.
- B. Turn on Microsoft OneDrive for Business integration.
- C. Turn on Microsoft Office 365 Groups integration.
- D. Turn on server-based Microsoft SharePoint integration.

Correct Answer: BC

QUESTION 3

You are training new hires on how to configure Microsoft Dynamics 365 for use on tablets and mobile devices that use the Microsoft Dynamics 365 mobile app. You need to describe the numerous requirements regarding which entities can be edited while using the app. What should you say about the task entity?

- A. The task entity can be set separately to Enable for mobile and read-only in the app.
- B. The task entity appears according to the settings on the activity entity.
- C. The task entity is always visible but can be made read-only for the app.



D. The task entity can be made visible, and if it is made visible, it can always be edited in the app.

Correct Answer: D

QUESTION 4

Your organization has decided to take advantage of the Microsoft Dynamics 365 for Outlook App.

What should you do to ensure the app is automatically added to the Outlook account of all eligible users?

- A. Use Group Policy in Active Directory and automatically install the app for the eligible users.
- B. In Microsoft Dynamics 365 Settings > Microsoft Dynamics 365 App for Outlook, add the app to all eligible users.
- C. In Microsoft Dynamics 365f go to App Source, search for the Microsoft Dynamics 365 App for Outlook, and install it from App Source.
- D. Assign all eligible users proper privileges to use the app in Microsoft Dynamics 365 and instruct them where to download and install the app.

Correct Answer: C

QUESTION 5

You are the sales manager for a company that has more than 15,000 employees.

You plan to purchase Microsoft Dynamics 365 for your company, although only 750 seats will be required. Management wants all Microsoft Dynamics 365 users to have access to all Microsoft Dynamics 365 applications.

Based on this criteria, which licensing option should you select?

- A. Enterprise Edition with APPS-based Licensing
- B. Enterprise Edition with Plan-based Licensing
- C. Business Edition with Plan-based Licensing
- D. Business Edition with APPS-based Licensing

Correct Answer: D



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