



MB2-712^{Q&As}

Microsoft Dynamics CRM 2016 Customization and Configuration

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QUESTION 1

You have a user who must import a file every Monday. The file contains contacts from events the user attended during the weekend.

The events are scheduled every weekend for the next 18 months.

You need to prevent duplicate contacts from being created when the user Imports the contacts.

What should you do?

- A. Create a real-time workflow.
- B. Add a duplicate detection rule to the data map.
- C. Schedule a duplicate detection job.
- D. Apply a duplicate detection rule to the Import Data Wizard.

Correct Answer: D

QUESTION 2

You are creating a business rule for the account records. The business rule will perform an action if the record has Country set to the United States and City set to either Redmond or San Francisco.

You need to identify the minimum number of condition sets required to implement this logic.

What should you identify?

- A. 1
- B. 2
- C. 3
- D. 4

Correct Answer: C

QUESTION 3

You plan to create a country entity that contains one record for each country in the world. You need to track which countries a contact visited. No additional data will be tracked. Which type of relationship should you create?

- A. a many-to-many (N:N) relationship from the contact to the country
- B. a one-to-many (1:N) relationship from the country to the contact
- C. a many-to-many (N:N) relationship from the contact to the country that has a relationship behavior type of Parental



D. a one-to-many (1:N) relationship from the contact to the country

Correct Answer: A

QUESTION 4

You have a Dynamics CRM organization that has two business units named Sales and Marketing.

A user moves from the Sales business unit to the Marketing business unit. As a result, the user can no longer access CRM.

You need to ensure that the user can access CRM.

What should you do?

- A. Rename the security roles for the Marketing business unit to match the security roles for the Sales business unit.
- B. Restart the CRM server processes.
- C. Assign security roles to the user for the Marketing business unit.
- D. Move the security roles for the Marketing business unit to a custom solution.

Correct Answer: C

QUESTION 5

You are configuring a many-to-many (N:N) relationship.

You are evaluating whether to use the native N:N relationship or the manual N:N design pattern.

You need to identify the benefits of using the manual N:N design pattern instead of the native N:N relationship.

Which two benefits should you identify? Each correct answer presents a complete solution.

- A. Manual N:N requires fewer steps for the user to associate records.
- B. Manual N:N provides the ability to report on the intersect data.
- C. Manual N:N provides the ability to store fields that describe the relationship.
- D. Manual N:N is easier to set up.

Correct Answer: BC

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