



# MB2-710<sup>Q&As</sup>

Microsoft Dynamics CRM 2016 Online Deployment

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### QUESTION 1

You recently created a global option set with the values North South and West. The global option set values should always remain the same.

You need to add an option set to an entity with the values North South West and East.

What should you do?

- A. Create an option set field for the entity that uses the global option set. Set the default value for the entity option set to East.
- B. Create an option set field for the entity that uses the global option set. Add the value East to the entity option set.
- C. Create an option set field for the entity that uses the global option set and set the field type to calculated. Add an action that adds East as a value to the option set when the form loads.
- D. Create an option set for the entity. Add the values North South. West and East to it.

Correct Answer: B

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### QUESTION 2

What is an advantage of using server-side synchronization for email processing?

- A. Supports Microsoft Exchange 2007 and later.
- B. Managed and configured using a separate program.
- C. Provides error reporting in the application.
- D. Can be used with all combinations of online/on-premises hybrid environments.

Correct Answer: D

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### QUESTION 3

You plan to migrate an on-premises Microsoft Dynamics CRM installation to Microsoft Dynamics CRM Online. You have access to a recent Microsoft SQL backup (.bak) file for the on-premises Microsoft Dynamics CRM database and you

have moved all customizations over to Microsoft Dynamics CRM Online.

What should you do?

- A. Upload the .bak file to Microsoft Azure. Migrate data to Microsoft Dynamics CRM online by using the data Loader service.
- B. Export data from the on-premises Microsoft Dynamics CRM database as.csv files. Import the data into Microsoft Dynamics CRM Online by using the Import Data Wizard.



C. Export all customizations and data as an unmanaged solution. Import the solution into Microsoft Dynamics CRM Online.

D. Import the .bak file into Microsoft Dynamics CRM Online by using the Import Data Wizard.

Correct Answer: A

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#### QUESTION 4

You are a Microsoft Dynamics CRM system administrator for a company. You added a new field to the contact entity. A user reports that the field is not synchronizing With Microsoft Dynamics CRM for Outlook.

You need to explain why the field is not synchronizing.

What could be the cause?

- A. The field was not enabled for synchronization.
- B. New fields cannot be added to the synchronization settings.
- C. The field was not mapped to a field in Outlook.
- D. The synchronization direction from CRM to Outlook/Exchange was not set.

Correct Answer: D

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#### QUESTION 5

You are an administrator in the CRM Online Administration center of Microsoft Office 365 making operational changes to an instance.

You need to ensure that regular users do not affect your work and that your work does not affect regular users.

What should you do?

- A. remove the users from the instance
- B. create a new sandbox
- C. enable administration mode
- D. copy the instance

Correct Answer: C



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