



Microsoft Dynamics CRM Customization and Configuration

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QUESTION 1

You are customizing Microsoft Dynamics CRM.

You want to create a new custom entity Project You need to be able to assign owner teams to it.

Which ownership type should you use?

- A. Access team
- B. Organization
- C. Owner team
- D. User or team

Correct Answer: D

QUESTION 2

You need to configure a form so users can view data from the Primary Contact record on the Account record. What should you use?

- A. Quick View form
- B. JavaScript
- C. Web resource
- D. Social insights

Correct Answer: A

Ref:https://technet.microsoft.com/en-us/library/dn531145.aspx

QUESTION 3

You have a new entity named Car.

You create an N:l relationship between Car and the Contact entity. You configure this relationship with the Referential, Restrict Delete type.

A Contact named Daisy Lawrence has two Cars, Carl and Car2.

You delete the contact.

What is the result?

A. Daisy Lawrence is deleted, and Car1 and Car2 generate a warning about references.



- B. Daisy Lawrence, Carl1 and Car2 are deleted during the cascading delete operation.
- C. Daisy Lawrence, Car1 and Car2 are not deleted, and an error is generated.
- D. Daisy Lawrence is deleted, and Carl and Car2 are not deleted.

Correct Answer: C

Ref:https://technet.microsoft.com/en-us/library/dn531171.aspx

QUESTION 4

You create a new business process flow on the account entity for your inside sales team. The business process flow has four stages. The first stage contains three fields from the account entity. All of these fields are required in the business

process flow, and one field is read-only because of field security.

A salesperson reports that no one can move past the first stage.

You need to resolve this issue.

What should you do?

A. Create a security role that grants the inside sales team the ability to read and update the account entity.

B. Create a field security profile for the inside sales team that grants them the ability to read all of the fields in the first stage.

C. Create a field security profile for the inside sales team that grants them the ability to update the read-only field in the first stage.

D. Modify the existing inside sales team\\'s security role and mark the Activate Business Process Flows Miscellaneous Privilege.

Correct Answer: C

Ref:http://www.fmtconsultants.com/2014/10/using-out-of-the-box-field-level- security-to-apply-security-to-business-process-flows-in-dynamics-crm-2013/

QUESTION 5

You are creating new custom entities and attributes in Microsoft Dynamics CRM.

Which two Data Types support Rollup fields? Each correct answer presents a complete solution. Choose two.

A. Option Set

- B. Whole Number
- C. Date and Time
- D. Lookup



Correct Answer: BC

Explanation: Ref:https://technet.microsoft.com/en-us/library/dn832162.aspx

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