



# MB-920<sup>Q&As</sup>

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps  
(ERP)

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**QUESTION 1**

**HOTSPOT**

A company plans to implement Dynamics 365 Project Operations.

You need to recommend a capability that meets each requirement.

Which capability should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

**Requirement**

**Capability**

Indicate where a project is in the process for reporting and enforce required information within that process.

	▼
Stage	
Proficiency model	
Allocation method	
Billing type	

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

	▼
Skill	
Proficiency model	
Allocation method	
Assignment	

Correct Answer:



## Answer Area

### Requirement

Indicate where a project is in the process for reporting and enforce required information within that process.

Designate specific knowledge aptitudes or certification when assigning to resource tasks.

### Capability

▼
Stage
Proficiency model
Allocation method
Billing type

▼
Skill
Proficiency model
Allocation method
Assignment

Reference: <https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/project-stages>

<https://docs.microsoft.com/en-us/dynamics365/project-operations/psa/resource-management-skills-proficiency>

## QUESTION 2

### HOTSPOT

A company plans to implement Dynamics 365 Supply Chain Management.

Instructions: For each of the following statements, select Yes if the statement is true.

Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input type="radio"/>	<input type="radio"/>
You can delete a main account that has posted transactions.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



Statements	Yes	No
Item groups define the set of general ledger accounts that apply to product-related transactions.	<input checked="" type="radio"/>	<input type="radio"/>
You can delete a main account that has posted transactions.	<input type="radio"/>	<input checked="" type="radio"/>

**QUESTION 3**

**DRAG DROP**

A company plans to implement Dynamics 365 Finance and Dynamics 365 Supply Chain Management.

You need to recommend tools to meet the company's reporting requirements.

What should you recommend? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

**Tools**

Power BI

Mobile workspaces

SQL Server Reporting Services (SSRS) reports

**Answer Area**

<b>Requirement</b>	<b>Tool</b>
Ensure that users can view, edit, and act on business data even if they have intermittent network connectivity.	<div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div>
Schedule reports to run periodically by using a scheduled batch job.	<div style="border: 1px solid #ccc; height: 20px; width: 100%;"></div>

Correct Answer:



**Tools**

Power BI

**Answer Area**

**Requirement**

Ensure that users can view, edit, and act on business data even if they have intermittent network connectivity.  
Schedule reports to run periodically by using a scheduled batch job.

**Tool**

Mobile workspaces

SQL Server Reporting Services (SSRS) reports

**QUESTION 4**

**HOTSPOT**

A company plans to implement Dynamics 365 Human Resources. You need to describe the capabilities of the app to the company's human resource manager.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

**Answer Area**

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	<input type="radio"/>	<input type="radio"/>
You can manage compliance of employees with regional employment standards and required certifications.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



## Answer Area

Statements	Yes	No
You can define benefit plans including retirement, medical, and dental plans.	<input checked="" type="radio"/>	<input type="radio"/>
You can manage compliance of employees with regional employment standards and required certifications.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-benefits-management-overview>

### QUESTION 5

#### HOTSPOT

A company plans to implement Dynamics 365 Customer Insights and use the audience insights capability.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

## Answer Area

Statements	Yes	No
You can create end-to-end visibility into customer interactions and buying habits.	<input type="radio"/>	<input type="radio"/>
You can cleanse and analyze customer data from multiple sources.	<input type="radio"/>	<input type="radio"/>

Correct Answer:



### Answer Area

Statements	Yes	No
You can create end-to-end visibility into customer interactions and buying habits.	<input checked="" type="radio"/>	<input type="radio"/>
You can cleanse and analyze customer data from multiple sources.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/customer-insights/audience-insights/overview>

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