



# MB-920<sup>Q&As</sup>

Microsoft Dynamics 365 Fundamentals Finance and Operations Apps  
(ERP)

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### QUESTION 1

A company is implementing Dynamics 365 Commerce for retail operations and Dynamics 365 Supply Chain Management for warehousing and financial operations.

You need to import small groups of new customers and edit existing customers.

Which two tools should you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Data upgrade tool
- B. Data management workspace
- C. Microsoft Dynamics Office add-in for Microsoft Excel
- D. Microsoft Dynamics Office add-in for Microsoft Word

Correct Answer: BC

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### QUESTION 2

#### HOTSPOT

A company plans to implement Dynamics 365 Finance. The company wants to be able to perform the following actions:

Calculate aged balances by customer.

Create customer invoices that are not related to sales orders.

You need to explore accounting solutions for these business requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

### Requirement

### Option

Calculate aged balances by customer.

▼

Customer invoices

Credit and collections

Free text invoices

Create customer invoices that are not related to sales orders.

▼

Customer invoices

Credit and collections

Free text invoices

Correct Answer:

## Answer Area

### Requirement

### Option

Calculate aged balances by customer.

▼

Customer invoices

Credit and collections

Free text invoices

Create customer invoices that are not related to sales orders.

▼

Customer invoices

Credit and collections

Free text invoices



Reference: <https://docs.microsoft.com/en-us/dynamics365/finance/accounts-receivable/collections-credit-accounts-receivable>

<https://docs.microsoft.com/en-us/dynamicsax-2012/appuser-itpro/about-customer-invoices-free-text-invoices-and-pro-forma-invoices>

### QUESTION 3

#### DRAG DROP

A company implements Dynamics 365 Supply Chain Management.

The company needs to use inventory journals to post different types of physical inventory transactions.

Match each type of inventory journal to its use case. To answer, drag the appropriate type of inventory journal from the column on the left to its use case on the right. Each type of inventory journal may be used once, more than once, or not at

all.

NOTE: Each correct match is worth one point.

Select and Place:

Inventory journal types		
movement		
inventory adjustment		
counting		
transfer		
BOM		

  

Answer Area	
<b>Use case</b>	<b>Inventory journal type</b>
Overwrite default posting account to charge an item to a different department.	
Move an item from one warehouse to another in the company.	
Add cost to an item when adding inventory and create a ledger transaction.	
Correct the registered on-hand inventory to match the actual physical count available in the warehouse.	

Correct Answer:

**Inventory journal types**  
  
  
  
**Answer Area****Use case**

Overwrite default posting account to charge an item to a different department.

Move an item from one warehouse to another in the company.

Add cost to an item when adding inventory and create a ledger transaction.

Correct the registered on-hand inventory to match the actual physical count available in the warehouse.

**Inventory journal type**  
  
  
**QUESTION 4****DRAG DROP**

A company is evaluating Dynamics 365 Fraud Protection for various types of transactions. Which experience should you use? To answer, drag the appropriate experiences to the correct scenarios. Experiences may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:



### Experiences

Evaluate the effectiveness of fraud protection.

Diagnose experience in fraud protection.

Protect online purchases from fraud.

### Answer Area

#### Scenario

Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.

Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.

#### Experience

Experience

Experience

Correct Answer:

### Experiences

Diagnose experience in fraud protection.

### Answer Area

#### Scenario

Analyze three years of historical customer transaction data and generate reports that provide insights into existing fraud patterns in their business.

Flag an online purchase that is initiated from a geographic region that is far away from the address of the account owner.

#### Experience

Evaluate the effectiveness of fraud protection.

Protect online purchases from fraud.





## QUESTION 5

### HOTSPOT

A company plans to implement Dynamics 365 Human Resources.

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

### Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

### Answer Area

Statements	Yes	No
You can assign the following status values to illness and injuries incidents: Open, In process, and Closed.	<input checked="" type="radio"/>	<input type="radio"/>
You can specify required physical activity types, physical effort, and required environmental conditions for a job.	<input type="radio"/>	<input checked="" type="radio"/>
You can add information about costs, treatments, and filings to reporting agencies to illness and injuries incidents.	<input checked="" type="radio"/>	<input type="radio"/>

Reference: <https://docs.microsoft.com/en-us/dynamics365/human-resources/hr-personnel-maintain-employee-injury->



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