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Microsoft Power Apps + Dynamics 365 Developer

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QUESTION 1

HOTSPOT

You have a model-driven app that uses the Common Data Service (CDS). You create three custom entities that are in many-to-one parental relationships with the Account entity.

You run a real-time workflow that assigns an account you own to another user. You receive the error message as shown in the Error Message exhibit. (Click the Error Message tab.)

Summary   Details   Related

ACCOUNT INFORMATION

Account Name *

Phone

Fax

Website

Parent Account

Ticker Symbol

Business Process Error   ✕

Principal user (Id=344d74b8-07b7-e911-a9c2-
002248008742, type=8, roleCount=1,
privilegeCount=405, accessMode=0, is missing
prvReadcreb4_Building privilege (Id=e0c48ee2-3cbf-
480b-9d95-f2ef45dfce36) on OTC=10013.
context.Caller=da8c31ad-d028-41c6-a926-f13b6e70028e

OK

You check the security roles for the user as shown in the Manage User Roles exhibit. (Click the Manage User Roles tab.). You also check the privileges for that role as shown in the Common Data Service User Security Role exhibit. (Click the Security Role tab.)

Manage User Roles ✕

What roles would you like to apply to the 1 User you have selected?

Role Name	Business Unit
✔ Common Data Service User	org3f9b041e
☐ Delegate	org3f9b041e
☐ Environment Maker	org3f9b041e
☐ Knowledge Manager	org3f9b041e
☐ System Administrator	org3f9b041e
☐ System Customizer	org3f9b041e

OK   **Cancel**

Details	Core Records	Service	Business Management	Customization	Missing Entities	Business Process Flows	Custom Entities		
Entity				Create	Read	Write	Delete	Append	Append To	Assign	Share
Account				◔	◔	◔	◔	◔	◔	◔	◔

Details	Core Records	Service	Business Management	Customization	Missing Entities	Business Process Flows	Custom Entities		
Entity				Create	Read	Write	Delete	Append	Append To	Assign	Share
Asset				◔	●	◔	○	○	○	◔	○
Building				○	○	○	○	○	○	○	○
Job				●	●	●	●	●	●	●	●

You need to prevent the error from recurring.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Statements	Yes	No
Changing the **Append To** privilege on the Account entity to **Organization** prevents the error from recurring.	○	○
Adding the Environment Maker role to the user prevents the error from recurring.	○	○
Adding the System Customizer role to the user prevents the error from recurring.	○	○
Setting all the privileges for the Building entity to **User** prevents the error from recurring.	○	○

Correct Answer:

Answer Area

Statements	Yes	No
Changing the **Append To** privilege on the Account entity to **Organization** prevents the error from recurring.	○	○ (selected)
Adding the Environment Maker role to the user prevents the error from recurring.	○	○ (selected)
Adding the System Customizer role to the user prevents the error from recurring.	○ (selected)	○
Setting all the privileges for the Building entity to **User** prevents the error from recurring.	○ (selected)	○

Box 1: No

There is a read error.

Box 2: No

Note: The Environment Maker role can create resources within an environment including apps, connections, custom connectors, gateways, and flows using Power Automate.

Box 3: Yes

The System Customizer role is similar to the System Administrator role which enables non-system administrators to customize Dynamics 365. A Customizer is a user who customizes entities, attributes and relationships.

Box 4: Yes

QUESTION 2

A company uses the Data Export Service (DES) to refresh their Azure SQL Data Warehouse instance. The data warehouse is used for historical trend analysis and forecasting.

The refresh process from the Common Data Service (CDS) environment to the data warehouse has errors. Users report that data is missing.

A CDS test environment that contains DES is available to troubleshoot the import outside of the production environment. You create a new SQL database for testing.

You need to configure the test environment to point to the new SQL database.

What should you create first to access the SQL database?

A. a new secret in Azure Key Vault

B. a new export profile in CDS test

C. a new user in the SQL database

D. a new application registration

Correct Answer: A

Because this service requires access to an external Microsoft Azure SQL Database from Dynamics 365 (online), a number of prerequisites must be satisfied before you can successfully access this service including: Global / Tenant Admin access, or an Azure Key Vault must be provisioned and the setup user must have permissions on Secrets.

Reference: https://blog.crgroup.com/dynamics-365-latest-feature-the-data-export-service/

QUESTION 3

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

An organization has an Azure SQL Database instance that must be synchronized daily with data from Dynamics 365 Sales. A large amount of data might need to be synchronized on some days.

You need to reduce the time required to synchronize data.

Solution:

Enable change tracking for entities that will be synchronized.

Use the Data Export Service to sync data between the database and Dynamics 365 Sales.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Large organizations that synchronize their data with external data sources can now enable entities for change tracking. You can export or retrieve a selected set of data, and then keep the external data warehouse in sync.

The Data Export Service is an add-on service made available on Microsoft AppSource that adds the ability to replicate data from Common Data Service database to an Azure SQL Database store in a customer-owned Azure subscription.

The Data Export Service intelligently synchronizes the entire data initially and thereafter synchronizes on a continuous basis as changes occur (delta changes) in the system.

You can use the Data Export Service with model-driven apps in Dynamics 365, such as Dynamics 365 Sales and Dynamics 365 Customer Service.

Reference:

https://docs.microsoft.com/en-us/power-platform/admin/enable-change-tracking-control-data-synchronization

https://docs.microsoft.com/en-us/power-platform/admin/replicate-data-microsoft-azure-sql-database

QUESTION 4

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution. Determine whether the solution meets the stated goals. Some question sets might have more than one

correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

A university has implemented Dynamics 365 Customer Engagement. Several departments use opportunity records to bid for funding for projects within their own departments.

Each department\\'s opportunities are not visible to other departments. However, there are times when two departments need to work together on an opportunity.

You need to configure the security to meet the business requirements.

Solution: Share the individual opportunity that member of one department are working on with all members of the second department, and give those members the appropriate permissions.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: B

Instead use access team templates and give access to members in the two departments.

Reference: https://community.dynamics.com/crm/b/crmdevmigrationconfigandcustomization/posts/access-teams-and-access-team-templates

QUESTION 5

You need to replace the bicycle inspection forms.

Which two solutions should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. a canvas app that guides the technician through the inspection

B. a logic app that guides the technician through the inspection

C. a flow that maps inspection data to Dynamics 365 for Field Service

D. a model-driven app based on customer service entities

Correct Answer: CD

Scenario: The Adventure Works Cycles retail location performs bicycle inspections and performance tune-ups. Technicians use paper forms to document the bicycle inspection performed before a tune-up and any additional work performed on the bicycle.

C: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set mobile workers up for success when they\'re onsite with customers fixing issues.

D: Model-driven apps are good for creating end-to-end solutions. For example, after a customer service support ticket has been created, it must be routed, addressed, updated, marked as complete, and so on. There will likely be quite a few teams, roles, and processes involved in this complete cycle of case resolution, which would require a model-driven app.

Reference: https://docs.microsoft.com/en-us/dynamics365/field-service/overview

https://us.hitachi-solutions.com/blog/canvas-vs-model-driven-apps/

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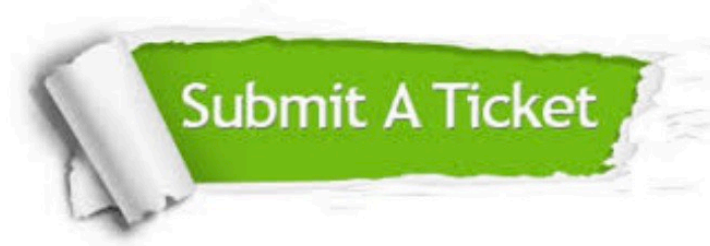
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