



# MB-400<sup>Q&As</sup>

Microsoft Power Apps + Dynamics 365 Developer

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### QUESTION 1

#### HOTSPOT

You have a model-driven app that uses the Common Data Service (CDS). You create three custom entities that are in many-to-one parental relationships with the Account entity.

You run a real-time workflow that assigns an account you own to another user. You receive the error message as shown in the Error Message exhibit. (Click the Error Message tab.)

The screenshot shows a user interface with a 'Summary' tab selected. A form titled 'ACCOUNT INFORMATION' is visible, with fields for Account Name, Phone, Fax, Website, Parent Account, and Ticker Symbol. An error dialog box is overlaid on the form, displaying the following text: 'Business Process Error: Principal user (Id=344d74b8-07b7-e911-a9c2-002248008742, type=8, roleCount=1, privilegeCount=405, accessMode=0, is missing prvReadcreb4\_Building privilege (Id=e0c48ee2-3cbf-480b-9d95-f2ef45dfce36) on OTC=10013. context.Caller=da8c31ad-d028-41c6-a926-f13b6e70028e)'. The dialog box has an 'OK' button at the bottom right.

You check the security roles for the user as shown in the Manage User Roles exhibit. (Click the Manage User Roles tab.). You also check the privileges for that role as shown in the Common Data Service User Security Role exhibit. (Click the Security Role tab.)



## Manage User Roles ✕

What roles would you like to apply to the 1 User you have selected?

Role Name	Business Unit
<input checked="" type="checkbox"/> Common Data Service User	org3f9b041e
<input type="checkbox"/> Delegate	org3f9b041e
<input type="checkbox"/> Environment Maker	org3f9b041e
<input type="checkbox"/> Knowledge Manager	org3f9b041e
<input type="checkbox"/> System Administrator	org3f9b041e
<input type="checkbox"/> System Customizer	org3f9b041e

OK

Cancel

Details	Core Records	Service	Business Management	Customization	Missing Entities	Business Process Flows	Custom Entities				
Entity				Create	Read	Write	Delete	Append	Append To	Assign	Share
Account				●	●	●	●	●	●	●	●

  

Details	Core Records	Service	Business Management	Customization	Missing Entities	Business Process Flows	Custom Entities				
Entity				Create	Read	Write	Delete	Append	Append To	Assign	Share
Asset				●	●	●	○	○	○	●	○
Building					○	○	○	○	○	○	○
Job				●	●	●	●	●	●	●	●

You need to prevent the error from recurring.

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



### Answer Area

Statements	Yes	No
Changing the <b>Append To</b> privilege on the Account entity to <b>Organization</b> prevents the error from recurring.	<input type="radio"/>	<input type="radio"/>
Adding the Environment Maker role to the user prevents the error from recurring.	<input type="radio"/>	<input type="radio"/>
Adding the System Customizer role to the user prevents the error from recurring.	<input type="radio"/>	<input type="radio"/>
Setting all the privileges for the Building entity to <b>User</b> prevents the error from recurring.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

### Answer Area

Statements	Yes	No
Changing the <b>Append To</b> privilege on the Account entity to <b>Organization</b> prevents the error from recurring.	<input type="radio"/>	<input checked="" type="radio"/>
Adding the Environment Maker role to the user prevents the error from recurring.	<input type="radio"/>	<input checked="" type="radio"/>
Adding the System Customizer role to the user prevents the error from recurring.	<input checked="" type="radio"/>	<input type="radio"/>
Setting all the privileges for the Building entity to <b>User</b> prevents the error from recurring.	<input checked="" type="radio"/>	<input type="radio"/>

Box 1: No

There is a read error.

Box 2: No

Note: The Environment Maker role can create resources within an environment including apps, connections, custom connectors, gateways, and flows using Power Automate.



Box 3: Yes

The System Customizer role is similar to the System Administrator role which enables non-system administrators to customize Dynamics 365. A Customizer is a user who customizes entities, attributes and relationships.

Box 4: Yes

## QUESTION 2

### DRAG DROP

User1 and User2 use a form named F1 to enter account data. Both users have the same security role, SR1, in the same business unit.

User1 has a business rule to make the main phone mandatory if the relationship type is Reseller. User2 must occasionally create records of the Reseller type without having the reseller's phone number and is blocked by User1's business

rule.

You need to ensure that User2 can enter reseller data into the system.

Which three actions should perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct order you select.

Select and Place:

Actions	Answer Area
Copy the security role as SR2. Assign the SR2 security to User2 and remove the original security role SR1.	
Open form F1 and save it as a form named F2.	
Remove the business role from form F2.	
Set the SR1 security role to be the only role for form F1 and the SR2 role to be the only role for form F2.	
Create a business rule for form F2 to make the phone number optional for resellers.	

⬅ ➡ ⬆ ⬇

Correct Answer:



#### Actions

Copy the security role as SR2. Assign the SR2 security to User2 and remove the original security role SR1.

Set the SR1 security role to be the only role for form F1 and the SR2 role to be the only role for form F2.

#### Answer Area

Open form F1 and save it as a form named F2.

Remove the business role from form F2.

Create a business rule for form F2 to make the phone number optional for resellers.

### QUESTION 3

You need to replace the bicycle inspection forms.

Which two solutions should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. a canvas app that guides the technician through the inspection
- B. a logic app that guides the technician through the inspection
- C. a flow that maps inspection data to Dynamics 365 for Field Service
- D. a model-driven app based on customer service entities

Correct Answer: CD

Scenario: The Adventure Works Cycles retail location performs bicycle inspections and performance tune-ups. Technicians use paper forms to document the bicycle inspection performed before a tune-up and any additional work performed on the bicycle.

C: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set mobile workers up for success when they're onsite with customers fixing issues.

D: Model-driven apps are good for creating end-to-end solutions. For example, after a customer service support ticket has been created, it must be routed, addressed, updated, marked as complete, and so on. There will likely be quite a few teams, roles, and processes involved in this complete cycle of case resolution, which would require a model-driven app.

Reference: <https://docs.microsoft.com/en-us/dynamics365/field-service/overview>

<https://us.hitachi-solutions.com/blog/canvas-vs-model-driven-apps/>

### QUESTION 4



## HOTSPOT

A company is preparing to go live with their Dynamics 365 Customer Engagement solution, but first they need to migrate data from a legacy system. The company is migrating accounts in batches of 1,000.

When the data is saved to Dynamics 365 Customer Engagement, the IDs for the new accounts must be output to a log file.

You have the following code:

```
1. ExecuteMultipleRequest request = new ExecuteMultipleRequest()
2. {
3.     Settings = new ExecuteMultipleSettings()
4.     {
5.         ContinueOnError = true,
6.         ReturnResponses = false
7.     },
8.     Requests = new OrganizationRequestCollection()
9. };
10. GetAccountData(request.Requests);
11. ExecuteMultipleResponse responseWithResults = (ExecuteMultipleResponse)crmSvc.Execute(request);
12. foreach (var responseItem in responseWithResults.Responses)
13. {
14. ...
15. }
```

For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

Hot Area:



## Answer Area

Statements	Yes	No
The developer is able to get access to the newly created accounts IDs.	<input type="radio"/>	<input type="radio"/>
If an error occurs, the developer can get access to the request that caused the fault.	<input type="radio"/>	<input type="radio"/>
If there are errors in the requests, the request will raise an exception at the first error and stop processing.	<input type="radio"/>	<input type="radio"/>
If there are ten errors in the 1,000 CreateRequest requests, ten responses will be returned from the platform.	<input type="radio"/>	<input type="radio"/>

Correct Answer:

## Answer Area

Statements	Yes	No
The developer is able to get access to the newly created accounts IDs.	<input checked="" type="radio"/>	<input type="radio"/>
If an error occurs, the developer can get access to the request that caused the fault.	<input checked="" type="radio"/>	<input type="radio"/>
If there are errors in the requests, the request will raise an exception at the first error and stop processing.	<input type="radio"/>	<input checked="" type="radio"/>
If there are ten errors in the 1,000 CreateRequest requests, ten responses will be returned from the platform.	<input checked="" type="radio"/>	<input type="radio"/>

Box 1: Yes

Box 2: Yes Even when ReturnResponses is false, the Responses collection will not be empty if errors are returned. If errors are returned, there will be one response item in the collection for each processed request that returned a fault and Fault will be set to the actual fault that occurred.

Box 3: No ContinueOnError, here set to true: when true, continue processing the next request in the collection even if a fault has been returned from processing the current request in the collection. When false, do not continue processing the next request.





Box 4: Yes Even when ReturnResponses is false, the Responses collection will not be empty if errors are returned. If errors are returned, there will be one response item in the collection for each processed request that returned a fault and Fault will be set to the actual fault that occurred.

Reference: <https://docs.microsoft.com/en-us/powerapps/developer/common-data-service/org-service/execute-multiple-requests>

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## QUESTION 5

You have the following code:

```
Xrm.WebApi.createRecord("account", data).then(  
    function success(result) {  
        console.log("Success");  
    },  
    function (error) {  
        console.log(error.message);  
    }  
);
```

You have a contact record that uses the GUID 2CFB1599-DEAD-425F-AB4A-76E6CAB51B09.

You need to assign the contact record as the primary contact for an account when you create the account.

Which two code segments can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.



- A. 

```
var data =  
{  
  "name": "Contoso account",  
  "primarycontactid@odata.context": "/contacts(2CFB1599-DEAD-425F-AB4A-76E6CAB51B09)"  
};
```
- B. 

```
var data =  
{  
  "name": "Contoso account",  
  "primarycontactid":  
  {  
    "logicalname": "contact",  
    "id": "2CFB1599-DEAD-425F-AB4A-76E6CAB51B09"  
  };  
};
```
- C. 

```
var data =  
{  
  "name": "Contoso account",  
  "primarycontactid@odata.bind": "/contacts(2CFB1599-DEAD-425F-AB4A-76E6CAB51B09)"  
};
```
- D. 

```
var data =  
{  
  "name": "Contoso account",  
  "primarycontactid": "/contacts(2CFB1599-DEAD-425F-AB4A-76E6CAB51B09)"  
};
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: BC

B: LogicalName is required when entity id is not specified.

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