MB-300^{Q&As}

Microsoft Dynamics 365 Core Finance and Operations

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QUESTION 1

HOTSPOT

A company is implementing case management in Dynamics 365 Supply Chain Management.

The company has the following requirements:

1.

Create a simplified user interface to create new cases.

2.

Send a confirmation email after a case is submitted.

3.

Create a report to display case metrics.

You need to determine which technologies meet the requirements.

Which technologies should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Requirement

Create a simplified user interface to create new cases.

Power Apps
Power Automate
Power BI
Microsoft Dataverse

Send a confirmation email after a case is submitted.

Power Apps
Power Automate
Power BI
Microsoft Dataverse

Create a report to display case metrics.

Power Automate
Power BI
Microsoft Dataverse

Correct Answer:

Requirement

Create a simplified user interface to create new cases.

Power Apps
Power Automate
Power BI
Microsoft Dataverse

Send a confirmation email after a case is submitted.

Power Apps
Power Automate
Power BI
Microsoft Dataverse

Create a report to display case metrics.

Power Automate
Power BI
Microsoft Dataverse

Box 1: Power Apps

Use Power Apps canvas apps for simple UI handling cases.

Box 2: Power Automate

You can customize emails for Power Automate flows.

Box 3: Power BI

Power BI can produce reports.

QUESTION 2

You are a Dynamics 365 for Finance and Operations system administrator.

A user reports that the system is getting gradually slower.

You need to identify the user\\'s processes and slow-running queries and rebuild any fragmented indexes.

Which features should you use? To answer, select the appropriate configuration in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Instruct the user to validate the processes using a given session ID	
	User interaction
	User load
	Activity load
	User activity

View the call stack for any slow-running queries	
	User interaction
	Raw logs
	Activity load
	User load

Rebuild a fragmented index	
	SQL insights
	Environment activity
	Environment health
	User load

Correct Answer:

Instruct the user to validate the processes using a given session ID

User interaction
User load
Activity load
User activity

View the call stack for any slow-running queries

User interaction
Raw logs
Activity load
User load

Rebuild a fragmented index

SQL insights
Environment activity
Environment health
User load

QUESTION 3

DRAG DROP

You are implementing Dynamics 365 Finance.

You have the following user requirements:

1.

The ability to see a tile that will display the total of all received purchase orders

2.

Coordinate the closure of Accounts payable after the last payment has been processed for the month

You need to configure the system.

Which option should you use? To answer, drag the appropriate option to the correct requirements. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Options	Requirements	Option
Workspace	Ability to see a tile that will display the total of all received purchase orders	
Workflow		
Purchase order inquiry	Coordinate the closure of Accounts payable	
Purchase order report		

Correct Answer:

Answer Area

Options	Requirements	Option
Workspace	Ability to see a tile that will display the total of all received purchase orders	Workspace
Workflow		
Purchase order inquiry	Coordinate the closure of Accounts payable	Workspace
Purchase order report		

Reference:

https://dynamics-tips.com/workspaces-d365-finance-and-operations/

https://community.dynamics.com/crm/b/crmpowerobjects/posts/financial-period-closing-in-dynamics-365-for-finance-and-operations-enterprise-edition

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QUESTION 4

DRAG DROP

A company uses Dynamics 365 Supply Chain Management. A customer calls customer service to report that a product is defective.

The customer service process dictates that a formal set of activities needs to occur based on the specific incident.

You need to implement a repeatable process for the customer service representatives.

Which functionality should you use? To answer, drag the appropriate functionalities to the correct requirements. Each functionality may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to

view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Functionalities

Case management

Power Virtual Agents

Workflow

Answer Area

Requirement	Functionality
Manage the series of actions	
Provide instructions on how to handle the customer service call	

Correct Answer:

Functionalities

Case management

Power Virtual Agents

Workflow

Answer Area

Requirement		Functionality
Manage the series of actions		Case management
Provide instructions on how to handle the customer service call		Case management

Reference: https://docs.microsoft.com/en-us/learn/modules/managing-cases-with-dynamics-365/5-case-management-scenarios

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QUESTION 5

SIMULATION

You are a functional consultant for Contoso Entertainment System USA (USMF).

You need to ensure that human resources managers can approve absences for employees.

To complete this task, sign in to the Dynamics 365 portal.

Correct Answer: explanation

You need to assign the duty 'Approve employee leave requests