



MB-240^{Q&As}

Microsoft Dynamics 365 Field Service

Pass Microsoft MB-240 Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/mb-240.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Microsoft
Official Exam Center

- ⚙ **Instant Download** After Purchase
- ⚙ **100% Money Back** Guarantee
- ⚙ **365 Days** Free Update
- ⚙ **800,000+** Satisfied Customers





QUESTION 1

You are viewing the Microsoft Dynamics 365 Field Service historical insights report.

You need to determine the options available for filtering on the reports.

Which three options are available for filtering? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Service task
- B. Service territory
- C. Asset
- D. Technician
- E. Date range

Correct Answer: BDE

QUESTION 2

DRAG DROP

You are a dispatcher for a cable installation company that provides installation services in multiple territories. The company is using Dynamics 365 for Field Service to manage their work orders. Every time a work order is created, the dispatch

team is manually assigning the work order to a territory in order to book the correct resources.

You are tasked with ensuring that Dynamics 365 will automatically assign work orders to territories so that the dispatcher can search for the correct resources.

Which four steps, in sequence, must be configured to ensure that when work orders are created they will automatically be mapped to the correct territory? To answer, move the appropriate actions from the list of actions to the answer area

and arrange them in the correct order.

Select and Place:



Steps		Order
Add new resource territories.		
Add new service territories.		
Assign members to territories.	➤	⬆
Map postal codes to service territories.	➤	⬇
From the view of Active Resources, click the assign territories button in the menu ribbon.		
Use the territory lookup on each user record to assign territory.		

Correct Answer:



Steps

From the view of Active Resources,
click the assign territories button in the
menu ribbon.

Use the territory lookup on each user record
to assign territory.

Order

Add new service territories.

Add new resource territories.

Map postal codes to service territories.

Assign members to territories.

QUESTION 3

You are configuring forms in model-driven apps.

You need to show a set of fields from a related table and ensure the fields are read-only.

Which form should you use?

- A. Card
- B. Quick View
- C. Main
- D. Interactive

Correct Answer: B

QUESTION 4

DRAG DROP



You have the Universal Resource Scheduling (URS) security role.

Your organization creates a custom entity. The records for the entity need to be scheduled to resources.

You need to enable the new entity to be scheduled. You select the entity that needs to be enabled and need to continue the set up process.

Which four actions should you perform next, in sequence, to achieve the goal? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions		Order
Enable GeoCode for custom entity.		
Publish Customization.		
Create new Booking Relationship.	➤	⬆
Update the Booking Setup Metadata information.	⬅	⬇
Create a new Requirement Relationship.		
Update Schedule Board settings for new entity.		
Create new Resource Requirement Relationship.		

Correct Answer:



Actions	Order
Enable GeoCode for custom entity.	Create new Booking Relationship.
	Create a new Requirement Relationship.
	Publish Customization.
	Update the Booking Setup Metadata information.
Update Schedule Board settings for new entity.	
Create new Resource Requirement Relationship.	

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/common-scheduler/schedule-anything-with-universal-resource-scheduling>

QUESTION 5

You create an incident type with an estimated duration of 1 hour. After adding products, services, and service tasks to the incident type, you notice the estimated duration is now 4 hours.

You need to set the estimated duration to 1 hour.

What two actions can you take? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Update the services records to equal a total of 1 hour.
- B. Update the estimated duration to 1 hour.
- C. Update both the service tasks and services records to ensure each one equals 1 hour.



D. Update the service tasks records to equal a total of 1 hour, and change the estimated duration to 0.

Correct Answer: BD

[Latest MB-240 Dumps](#)

[MB-240 Practice Test](#)

[MB-240 Braindumps](#)