



MB-200^{Q&As}

Microsoft Power Platform + Dynamics 365 Core

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QUESTION 1

You are a Dynamics 365 for Customer Service system administrator.

The sales team must be able to take photos and record audio notes for use in Dynamics 365.

You need to integrate Dynamics 365 with Microsoft OneNote.

What should you do first?

- A. Enable Microsoft Office 365 Groups.
- B. Configure security privileges.
- C. Enable Microsoft OneDrive for Business.
- D. Enable server-based Microsoft SharePoint integration.

Correct Answer: D

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/set-up-onenote-integration-in-dynamics-365>

QUESTION 2

You are a Dynamics 365 administrator. An Excel template with a pivot table is created for opportunities by a manager. When a salesperson opens the Excel template in the My Opportunities view, they observe the following issues:

The salesperson can view information for all salespeople.

The salesperson does not see their current data.

You need ensure the salesperson can only see their information.

Which Excel PivotTable attributes should you use? To answer, drag the appropriate attributes to the correct settings. Each attribute may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Pivot table attributes	Requirement	Pivot table attribute
Save source data with file is unchecked.	Ensure the template does not open with data beyond their access level.	
Refresh data when opening file is unchecked.	Ensure the template displays the user's current data.	
Refresh data when opening file is checked.		
Save source data with file is checked.		

Correct Answer:

**Pivot table attributes**

Refresh data when opening file is unchecked.

Save source data with file is checked.

Answer Area**Requirement**

Ensure the template does not open with data beyond their access level.

Ensure the template displays the user's current data.

Pivot table attribute

Save source data with file is unchecked.

Refresh data when opening file is checked.

QUESTION 3

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.



PowerApps

FILE **HOME** ?

Save Save As Column Bar Area Line Pie Funnel Tag Doughnut Top X Rule Bottom X Rule Clear Rules

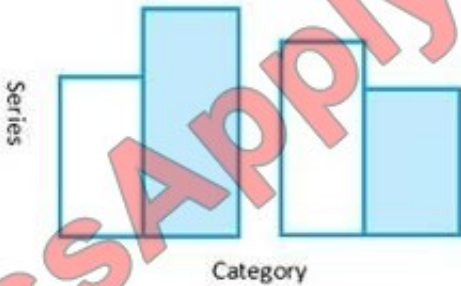
Save Charts Top Bottom Rules

Working on solution: Default Solution

View used for chart preview

Active Accounts

Accounts by Owner and Address 1: State/Province



Legend Entries (Series)

☐ Select Field Aggregate

+ Add a series

Horizontal (Category) Axis Labels

Selected Field X

Selected Field X

+ Add a category

Description

+ New step Save

How should you complete the configuration? To answer, select the appropriate options in the answer area.



NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by State/Province for each owner.

Hot Area:

Answer Area

Component	Selection
Legend Entries (Series): Select Field	<div><div></div><div>Account</div><div>Address 1: State/Province</div><div>Owner</div></div>
Legend Entries (Series): Aggregate	<div><div></div><div>Avg</div><div>Count:All</div><div>Sum</div></div>
Horizontal (Category) Axis Labels: Select Field	<div><div></div><div>Account</div><div>Address 1: State/Province</div><div>Owner</div></div>
Horizontal (Category) Axis Labels: Select Field	<div><div></div><div>Account</div><div>Address 1: State/Province</div><div>Owner</div></div>

Correct Answer:

**Answer Area**

Component	Selection
Legend Entries (Series): Select Field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Legend Entries (Series): Aggregate	<div>▼</div> <div>Avg</div> <div>Count:All</div> <div>Sum</div>
Horizontal (Category) Axis Labels: Select Field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>
Horizontal (Category) Axis Labels: Select Field	<div>▼</div> <div>Account</div> <div>Address 1: State/Province</div> <div>Owner</div>

QUESTION 4

You manage a Dynamics 365 for Customer Service instance. You need to add Voice of the Customer to the instance. What should you do?

- A. Sign in to the Sandbox instance. Create the solution with Voice of the Customer entities, test Voice of the Customer, and then import the solution into the production instance.
- B. Select the Application tab in the Dynamics 365 admin center. Configure Voice of the Customer.
- C. Download Voice of the Customer from the Microsoft website. Import the solution into the Dynamics 365 instance.
- D. Search AppSource for Voice of the Customer. Import the solution.
- E. Add the correct role to each user to allow them to use the Voice of the Customer solution.

Correct Answer: B

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/voice-of-customer/install-solution>



QUESTION 5

You are a Dynamics 365 for Customer Service system administrator.

Your organization does not permit the use of custom code for solutions.

You need to create a view that can be viewed by all users in an organization.

Where should you create the view?

- A. Templates area
- B. System Settings
- C. App Designer
- D. Advanced Find

Correct Answer: C

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-edit-views-app-designer>

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