MB-200^{Q&As}

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Microsoft Power Platform + Dynamics 365 Core

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QUESTION 1

You need to prompt the caseworker when populating the allergies field.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions	Answer Area
Add a condition.	
Display an error message.	
Set a default value for the field.	
Configure the Lock/Unlock option.	
Set the Business Required option to **true**.	
Set the text field visibility to **true**.	
Add a recommendation.	

Correct Answer:

Actions	Answer Area
	Set a default value for the field.
Display an error message.	Add a condition.
	Set the text field visibility to **true**.
Configure the Lock/Unlock option.	
Set the Business Required option to **true**.	
Add a recommendation.	

QUESTION 2

You have the following customers: CustomerA, CustomerB. The customers report the following issues:

Customer	Email environment	Issue description
CustomerA	On-premises Exchange Server	The customer can track received email but cannot send email from Dynamics 365
CustomerB	Exchange Online	The customer cannot send or receive emails from Dynamics 365

You need to resolve the issues.

What should you do? To answer, drag the appropriate actions to the correct customers. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Actions	Answer Area	
Review the Server-Side Synchronization Dashboard.	**Customer**	**Action**
Reinstall the Dynamics 365 App for Microsoft Outlook.	CustomerA	
Configure folder-level tracking.	CustomerB	
Initiate a Test and Enable Mailbox.		

Correct Answer:

Actions	Answer Area	
Review the Server-Side Synchronization Dashboard.	**Customer**	**Action**
Reinstall the Dynamics 365 App for Microsoft Outlook.	CustomerA	Review the Server-Side Synchronization Dashboard.
Configure folder-level tracking.	CustomerB	Review the Server-Side Synchronization Dashboard.
Initiate a Test and Enable Mailbox.		

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/connect-exchange-server-on-premises

QUESTION 3

The sales team plans to create printed materials to be handed out each month during on-site visits with clients.

The materials must include client-specific information and statistics from Dynamics 365.

You need to ensure that sales team members can create the materials.

Which technology should you implement?

A. Word template

B. marketing list

C. sales literature

D. Excel template

Correct Answer: B

References: https://crmbook.powerobjects.com/basics/marketing/marketing-lists/

QUESTION 4

You are a Dynamics 365 for Customer Service system administrator. Your organization deploys Dynamics 365 for Outlook.

The sales team reports the following synchronization issues between Dynamics 365 and Outlook:

Microsoft PowerPoint presentations are missing from meeting invitations that are sent from Dynamics 365.

Outlook task lists are not visible in Dynamics 365.

You need to enable system settings to help address these issues.

Which two settings should you enable? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Exchange folder-level tracking.

B. Synchronize appointment attachments with Outlook or Exchange.

C. Synchronize tasks that assigned in Outlook.

D. Go Offline

Correct Answer: BC

References: https://docs.microsoft.com/en-us/dynamics365/customer-engagement/outlook-addin/admin-guide/configure-synchronization-appointments-contacts-tasks

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QUESTION 5

You manage a Dynamics 365 for Customer Service instance.

You must modify the unit price from two decimal places to four decimal places.

You need to ensure the unit price displays with four digits after the decimal.

What should you configure?

A. Currency Precision to use four decimal places.

B. Base Currency to use four decimal places.

C. Currency field type to whole number.

D. Currency Conversion to use four decimal places.

Correct Answer: A

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