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Lean Six Sigma White Belt

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QUESTION 1

The relationship matrix in QFD shows whether the final technical requirements adequately address the customer requirements.

- A. True
- B. False

Correct Answer: A

QUESTION 2

Match a notion with the definition.

Select and Place:

Measure	The second stage is where the starting point metrics are recorded to baseline the current performance level and constraints of the process to be worked upon.
Analyze	This first stage sets the context within which the Six Sigma project is to be performed.
Value	The capability provided to a customer at the right time at an appropriate price, as defined in each case by the customer.
Control	The third stage reviews the metrics. Using a variety of tools one gains an understanding of the cause and effects within the system being looked at.
Define	The final phase is about sustaining the changes made in the Improve phase to guarantee lasting results. The best controls are those that require no monitoring.

Correct Answer:



	Measure
	Define
	Value
	Analyze
	Control

QUESTION 3

What is the ultimate objective of the Change Management process? To create a six sigma organization whose processes and systems are as close to perfect as possible; 3.4 DPMO or Six Sigma.

A. True

B. False

Correct Answer: A

QUESTION 4

In the Six Sigma "DMAIC" improvement framework, the letter "M" stands for:

A. Multiply

B. Minimize

C. Magnify

D. Measure

Correct Answer: D



QUESTION 5

The fourth phase focuses on fully understanding the top causes identified in the Analyze phase, with the intent of either controlling or eliminating those causes to achieve breakthrough performance. The overall theme for the Improve phase is process redesign. Improve

A. True

B. False

Correct Answer: A

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