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QUESTION 1

Ryan is a clinical social worker who gets a referral on a family with possible child neglect concerns. After completing a full assessment, he discovers there are definitely problems with parenting skills and the children may be at risk. Around the same time, Ryan receives a phone call at home from a mechanic who is working on Ryan's vehicle. Soon it is discovered the mechanic is a relative of the family and is aware of the services being provided. What should Ryan do at this point?

- A. Inform the clients of a possible conflict of interest
- B. QUESTION: the mechanic about risk concerns
- C. Refuse to talk with the mechanic and terminate all services
- D. None of the above

Correct Answer: A

Clinical social workers should always be alert to any conflicts of interest that can interfere with impartial judgment and professional discretion. When a conflict arises, the client should be immediately notified. Steps need to be taken towards resolution of the problem in a manner that reflects the client's best interests. Some cases require the social worker to terminate their services and refer the client to another professional.

QUESTION 2

Andrew takes his grandson to the local convenience store one evening to get milk. When they pull up, he notices five teenagers hanging out in the parking lot. They all have hooded sweatshirts and are wearing dark colors. Andrew immediately acknowledges the teens as part of a gang and knows there will be trouble. Negative feelings have occurred due to the characteristics observed by Andrew. This dislike for something or someone is described as what?

- A. Descriptive behavior
- B. External perception
- C. Sympathetic disorder
- D. Interpersonal antipathy

Correct Answer: D

Interpersonal antipathy is the opposite of sympathy. Certain mannerisms and physical characteristics are perceived with automatic loathing. The behavior is often irrational and individuals do not put much thought into their reflective consciousness.

QUESTION 3

Geriatrics focuses on the promotion of health and prevention of disease or disability in older adults. To assess the needed level of care, a team approach is often utilized. Trained professionals skilled in caring for the elderly work together in preparing an evaluation. These often include: nurses, social workers, nutritionists, and physical therapists. What is the team not considering in their assessment?



- A. Medical history
- B. Activities of daily living
- C. Support systems
- D. Individual problems

Correct Answer: D

The team approach to geriatrics looks at the individual holistically. Many aspects are taken into account that may overlap into one another. Each member of the team is a skilled health professional that each plays an important role in assessing the care of older individuals.

QUESTION 4

There are 2 types of family-centered services utilized by clinical social workers. The first service consists of family support with the intention of helping families cope with everyday parenting stress. The primary focus of the professional is to prevent child maltreatment by strengthening the skills and knowledge of all members. The second type of family-centered approach was developed to help those at serious risk or in crisis. This service is commonly known as:

- A. Foster care
- B. Family crisis intervention
- C. Family preservation
- D. Target identification

Correct Answer: C

Family preservation is often sought for families who are actively working with Child Protective Services or the juvenile court system. This approach targets those who are facing immediate threat of children being placed outside of the home. The goal is prevention and/or reunification if the children are coming home to their family.

QUESTION 5

Clinical social workers providing treatment to individuals have the responsibility to allow full participation of the client when determining goals. Expected outcomes and the treatment of termination should be clearly specified and understood by both parties. What is the best way to develop this mutual understanding?

- A. Therapeutic observation
- B. Treatment contracts
- C. Court order
- D. Task-centered education

Correct Answer: B

Treatment contracts help define interventions, length of treatment, goals established and the method of termination. If changes occur along the way, both client and social worker will reestablish the contract. Services that may reach



beyond the agreement should be specified.

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