



# ITIL-TRANSITION<sup>Q&As</sup>

ITIL 4 Managing Professional Transition

**Pass ITIL ITIL-TRANSITION Exam with 100% Guarantee**

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/itil-transition.html>

100% Passing Guarantee  
100% Money Back Assurance

Following Questions and Answers are all new published by ITIL Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





#### QUESTION 1

What do design thinking and service-dominant logic have in common?

- A. Both require clearly defined requirements and acceptance criteria
- B. Both involve collaborating with customers to ensure their needs are met
- C. Both focus on product functionality and on building new features
- D. Both focus solely on the needs and problems of the consumers

Correct Answer: B

---

#### QUESTION 2

When an organization has initiated an IT transformation project, which 'organizational change management' activity should it carry out FIRST?

- A. Create a clear picture of what is changing and why it is valuable
- B. Develop a value stream map of the desired future changes
- C. Create corrective action plans for staff who are resistant to the change
- D. Communicate areas of waste that can be eliminated

Correct Answer: A

---

#### QUESTION 3

A software development team makes many hundreds of small changes every week. Who can BEST make the decision of whether to accept each change?

- A. The IT change manager
- B. The software development manager
- C. The sponsor in the service consumer organization
- D. The other members of the software development team

Correct Answer: D

---

#### QUESTION 4

Which is a method for value-driven, data-driven and user-centered service design?

- A. Stakeholder analysis



- B. Balanced scorecard
- C. Design thinking
- D. The MoSCoW method

Correct Answer: C

---

#### QUESTION 5

Which statement is CORRECT when considering a transformation to high velocity IT?

- A. All organizations benefit from high velocity
- B. High performance is usually part of the change
- C. High-velocity IT should be applied throughout the organization
- D. Customer-facing systems should be excluded from the change

Correct Answer: B

[ITIL-TRANSITION PDF  
Dumps](#)

[ITIL-TRANSITION VCE  
Dumps](#)

[ITIL-TRANSITION Study  
Guide](#)