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CompTIA IT Fundamentals

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QUESTION 1

A user, Ann, receives a call asking for her password to troubleshoot a problem. Which of the following describes this type of security threat?

A. Malware

B. Social engineering

C. Spam

D. Physical security

Correct Answer: B

QUESTION 2

A technician is trying to access a user\\'s files and is unable to open any folder or file.

Which of the following BEST describes the situation?

A. The folders contain older versions of the files.

B. The files are corrupted.

C. The technician needs to change the file attributes.

D. The technician does not have permissions.

Correct Answer: D

QUESTION 3

Which of the following operating systems is very lightweight and relies heavily on Internet applications?

A. Chrome OS

B. Windows

C. Linux

D. Blackberry OS

Correct Answer: A

QUESTION 4

Where can a user find the latest updates, upgrades, or firmware for an electronic device that the vendor supports?

A. Internet search engine

B. Internet forum

C. Technical community groups

D. OEM website

Correct Answer: D

QUESTION 5

Which of the following is a file on a computer that links to another program or file somewhere else on the same computer?

A. Shortcut

B. URL

C. Attachment

D. FTP

Correct Answer: A

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