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QUESTION 1

Universal Containers has built an integration using the SOAP API to load records from a back-office system into Salesforce. The records created in the back-office system must be loaded into Salesforce in almost real time, so a custom module was written to identify CRUD events in the back-office system and perform sync with Salesforce. UC has several other systems that integrate with Salesforce through the SOAP API using separate integration users.

What is a risk involved with this sort of integration?

- A. Too many concurrent sessions
- B. Reaching an API call limit.
- C. Reaching a logins per Day limit.
- D. Too many record-lock errors

Correct Answer: B

QUESTION 2

Universal Containers is hearing complaints from users that recently released changes are breaking existing functionality.

What type of testing program should a Technical Architect implement to reduce or eliminate this complaint?

- A. Performance Testing
- B. Unit Testing
- C. Regression Testing
- D. User Acceptance Testing

Correct Answer: C

QUESTION 3

Universal Containers needs to send order details to the ERP system using an Apex callout to a REST API via HTTPS. The client has concerns with the integration's security and insists that such order details should be transmitted securely.

Which two approaches should be used to ensure secure transmission of data from Salesforce to the ERP's REST API?

- A. The REST API should be SSLO enabled with a CA-signed certificate.
- B. The order details should be passed in a URL parameter in the REST API endpoint.
- C. The REST API should be SSL enabled with a Salesforce client certificate.



D. The order details should be passed in the body of the REST API callout.

Correct Answer: AD

QUESTION 4

Northern Trail Outfitters is planning to perform nightly batch loads into Salesforce from an external system with a custom Java application using the and the CIO is curious about monitoring recommendations for the jobs from the Technical Architect.

Which two recommendations will help meet the requirements? Choose 2 answers

- A. Write the error response from the Bulk API status to a custom error logging object in Salesforce using an Apex trigger and create reports on the object.
- B. Visually monitor in the Salesforce UI using the "Bulk Data Load Jobs in Salesforce in the setup menu.
- C. Set the Salesforce debug logs level to "finest" and add the user Id running the job to monitor in the "Debug Logs" in the setup menu.
- D. Use the getBatchInfo method in the Java application to monitor the status of the jobs from the Java application.

Correct Answer: BD

QUESTION 5

KiA B2C Enterprise Customer has the following use case that involves processing payment from an external payment gateway service in Salesforce.

1.

Customer requests Customer Service Representative (CSR) for a Service upgrade.

2.

Customer provides credit card details to CSR for payment.

3.

CSR submits payment information in Salesforce, and processed in a external payment gateway.

4.

CSR receives confirmation of payment.

5.

CSR upgrades service for customer and confirms Customer.

This use case requires the CSR to obtain confirmation of payment before upgrading the service. The integration with Payment gateway needs to be reliable and monitored for audit purposes. The payment gateway service is an external RESTful service that the B2C Enterprise Customer has subscribed for.



What should an Integration Architect recommend for this integration?

- A. Build a custom Apex Callout to external Payment gateway service and provide success message to the CSR, the details of callouts and responses are logged for audit purposes.
- B. Use External Services feature to integrate gateway to Salesforce ensuring real-time updates the CSR and support post payment processes.
- C. Make a callout to the payment gateway through ESB supporting error handling and logging for audit purposes.
- D. Platform events allow integration to payment gateway through the exchange of real-time event data, platform events are scalable and secure.

Correct Answer: C

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