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## QUESTION 1

A company has an external system that processes and tracks orders. Sales reps manage their leads and opportunity pipeline in Salesforce. In the current state, the two systems are disconnected and processing orders requires a lot of manual entry on sales rep part. This creates delays in processing orders and incomplete data due to manual entry.

As a part of modernization efforts the company decided to integrate Salesforce and the order management system. The following technical requirements were identified:

1.  
Orders need to be created in real time from Salesforce
2.  
Minimal customization\*, and code should be written due to a tight timeline and lack of developer resources
3.  
Sales reps need to be able to see order history and be able to see most up to date information on current order status.
4.  
Managers need to be able to run reports in Salesforce to see daily and monthly order volumes and fulfillment timelines.
5.  
The legacy system is hosted on premise and is currently connected to the Enterprise Service Bus (ESB). The ESB is flexible enough to provide any methods and connection types needed by Salesforce team.
6.  
There are 1000 sales reps. Each user processes/creates on average 15 orders per shift. Most of the orders contain 20-30 line items. How should an integration architect integrate the two systems based on the technical requirements and system constraints?
  - A. Use Salesforce external object and OData connector.
  - B. Use Salesforce custom object, custom REST API and ETL.
  - C. Use Salesforce standard object, REST API and ETL.
  - D. Use Salesforce big object, SOAP API and Data Loader.

Correct Answer: C

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## QUESTION 2

Northern Trail Outfitters (NTO) has an affiliate company that would like immediate notifications of changes to opportunities in the NTO Salesforce instance. The affiliate company has a CometD client available. Which solution is recommended in order to meet the requirement?



- A. Create a connected app in the affiliate org and select the "Accept CometD API Requests".
- B. Implement a polling mechanism in the client that calls the SOAP API getupdated method to get the ID values of each updated record.
- C. Configure External Services to call the subscriber in Apex in the Onchange Trigger event as part of the flow.
- D. Create a PushTopic update event on the Opportunity Object to allow the subscriber to react to the streaming API.

Correct Answer: D

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### QUESTION 3

Northern Trail Outfitters (NTO) has recently changed their Corporate Security Guidelines. The guidelines require that all cloud applications pass through a secure firewall before accessing on-premise resources. NTO is evaluating middleware solutions to integrate cloud applications with on-premise resources and services.

What are two considerations an Integration Architect should evaluate before choosing a middleware solution? Choose 2 answers

- A. The middleware solution is capable of establishing a secure API gateway between cloud applications and on-premise resources.
- B. An API gateway component is deployable behind a Demilitarized Zone (DMZ) or perimeter network.
- C. The middleware solution enforces the OAuth security protocol.
- D. The middleware solution is able to interface directly with databases via an ODBC connection string.

Correct Answer: AB

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### QUESTION 4

Universal Containers is a global financial company that sells financial products and services including, bank accounts, loans, and insurance. UC uses Salesforce Service cloud to service their customer via calls, live chat. The support agents would open bank accounts on the spot for customers who are inquiring about UC bank accounts.

UC Core banking system is the system of record for bank accounts and all accounts opened in salesforce have to be synced in real-time to the core banking system. Support agents need to inform the customers with the newly created bank account ID which has to be generated from the core banking system.

Which integration pattern is recommended for this use case?

- A. Use streaming API to generate push topic.
- B. Use outbound message.
- C. Use salesforce platform event.
- D. Use request and reply.



Correct Answer: D

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#### QUESTION 5

A company needs to integrate a legacy on premise application that can only support SOAP API. After the Integration Architect has evaluated the requirements and volume, they determined that the Fire and Forget integration pattern will be most appropriate for sending data from Salesforce to the external application and getting response back in a strongly typed format.

Which integration capabilities should be used to integrate the two systems?

- A. Outbound Message for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to salesforce.
- B. Platform Events for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to salesforce.
- C. Platform Events for Salesforce to Legacy System direction and SOAP API using Enterprise WSDL for the communication back from legacy system to salesforce.
- D. Outbound Message for Salesforce to Legacy System direction and SOAP API using Partner WSDL for the communication back from legacy system to salesforce.

Correct Answer: A

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