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QUESTION 1

A company needs to be able to send data from Salesforce to a homegrown system behind a corporate firewall. The data needs to be pushed only one way and doesn't need to be sent in real time. The average volume is 2 million records per day.

What should an integration architect consider when choosing the right option in building the integration between the external system and Salesforce?

- A. Due to high volume of records, number of concurrent requests can hit the limit for the REST API call to external system.
- B. Due to high volume of records, a third party integration tool is required to stage records off platform.
- C. Due to high volume of records, the external system will need to use a BULK API Rest endpoint to connect to salesforce.
- D. Due to high volume of records, salesforce will need to make a REST API call to external system.

Correct Answer: B

QUESTION 2

Which three considerations should an Integration Architect consider when recommending Platform Event as a Integration solution? Choose 3 answers

- A. Inability to query event messages using SOQL
- B. Subscribe to an AssetToken Event stream to monitor OAuth2.0 authentication activity.
- C. Inability to create a Lightning record page for platform events.
- D. When you delete an event definition, it's permanently removed and can't be restored.
- E. You can use Event Monitoring to track user activity, such as logins and running reports.

Correct Answer: ACD

QUESTION 3

Universal Containers (UC) is a global financial company. UC support agents would like to open bank accounts on the spot for a customer who is inquiring about UC products.

During opening the bank account process, the agents execute credit checks for the customers through external agencies. At a given time, up to 30 concurrent will be using the service for performing credit checks for customers.

What error handling mechanisms should be built to display an error to the agent when the credit verification process failed?



- A. In case the verification process is down, Use mock service to send the response to the agent.
- B. Handle verification process error in the Verification Webservice API in case there is a connection issue to the Webservice if it responds with an error.
- C. Handle integration errors in the middleware in case the verification process is down, then the middleware should retry processing the request multiple times.
- D. In case the verification process is down, use fire and forget mechanism instead of request and reply to allow the agent to get the response back when the service is back online.

Correct Answer: B

QUESTION 4

Service Agents at Northern Trail Outfitters uses Salesforce to manage cases and B2C Commerce for ordering.

Which integration solution should an architect recommend in order for the service agents to see order history from a B2C Commerce system?

- A. Salesforce B2C Commerce to Service Cloud Connector
- B. A REST API offered by Commerce Platform
- C. Mulesoft Anypoint Platform
- D. REST API offered by Salesforce Platform

Correct Answer: A

https://help.salesforce.com/articleView?id=icx_b2c_conversationalcommerce_connector.htm&mandtype=5

QUESTION 5

Northern Trail Outfitters (NTO) use Salesforce to track leads, opportunities, and to capture order details. However, Salesforce isn't the system that holds or processes orders. After the order details are captured in Salesforce, an order must be created in the remote system, which manages the order lifecycle. The Integration Architect for the project is recommending a remote system that will subscribe to the platform event defined in Salesforce.

Which integration pattern should be used for this business use case?

- A. Remote Call In
- B. Request and Reply
- C. Fire and Forget
- D. Batch Data Synchronization

Correct Answer: C



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