

### INTEGRATION-ARCHITECTQ&As

Salesforce Certified Integration Architect

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#### **QUESTION 1**

An Architect has received a request to prevent employees that leave the company from accessing data in Salesforce afterthey are deactivated in the company\\'s HR system. What should an Architect determine before recommending a solution?

- A. Determine inbound integration requirements, then identify frequency.
- B. Determine data access prevention requirements, then identify frequency.
- C. Determine data volume requirements, then identify the loading schedule.
- D. Determine data access prevention requirements, then identify system constraints.

Correct Answer: A

#### **QUESTION 2**

Universal Containers is a global financial company that sells financial products and services including, bank accounts, loans, and insurance. UC uses Salesforce Service cloud to service their customer via calls, live chat. The support agents would open bank accounts on the spot for customers who are inquiring about UC bank accounts.

UC Core banking system is the system of record for bank accounts and all accounts opened in salesforce have to be synced in real-time to the core banking system. Support agents need to inform the customers with the newly created bank account ID which has to be generated from the core banking system.

Which integration pattern is recommended for this use case?

- A. Use streaming API to generate push topic.
- B. Use outbound message.
- C. Use salesforce platform event.
- D. Use request and reply.

Correct Answer: D

#### **QUESTION 3**

A companythat is a leading provider of training delivers courses to students globally. The company decided to use customer community in order to allow studer to log in to the community, register for courses and pay course fees. The company has a payment gateway that takes more than 30 seconds to process the payn transaction. Students would like to get the payment result in real-time so in case an error happens, the students can retry the payment process.

What is the recommended integration approach to process payments based on this requirement?

- A. Use platform event to process payment to the payment gateway.
- B. Use continuation to process payment to the payment gateway.



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- C. Use change data capture to process payment to the payment gateway.
- D. Use request and reply tomake an API call to the payment gateway.

Correct Answer: B

#### **QUESTION 4**

A developer has been tasked by the integration architect to build a solution based on the Streaming API. The developer has done some research and has found there are different implementations of the events in Salesforce (Push Topic

Events, Change Data Capture,

Generic Streaming, Platform Events), but is unsure of to proceed with the implementation. The developer asks the system architect for some guidance.

What should the architect consider when making the recommendation?

- A. Push Topic Event can define a custom payload.
- B. Change Data Capture does not have record access support.
- C. Change Data Capture can be published from Apex.
- D. Apex triggers can subscribe to Generic Events.

Correct Answer: B

#### **QUESTION 5**

Only authorized users are allowed access to the EBS and the Enterprise DMS.

Customers call Customer Support when they need clarification on their bills. Customer Support needs seamless access to customer billing information from the E and view generated bills from the DMS.

Which three authorization and authentication needs should an integration consultant consider while integrating the DMS and ESB with Salesforce? Choose 3 answers

A. Users should beauthorized to view information specific to the customer they are servicing without a need to search for customer.

- B. Identify options to maintain DMS and EBS authentication and authorization details in Salesforce.
- C. Consider Enterprise security needs foraccess to DMS and EBS.
- D. Consider options to migrate DMS and EBS into Salesforce.
- E. Users should be authenticated into DMS and EBS without having to enter username and password.



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Correct Answer: BDE

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