



# HP5-B04D<sup>Q&As</sup>

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## QUESTION 1

### Professional application support

HP ISV certified industry solutions for ultimate processing power

Architecture, Engineering  
and Construction (AEC)  
Education  
Financial Services  
Geospatial  
Healthcare  
Life Sciences  
Media and Entertainment  
Oil and Gas  
Product Development  
Video Surveillance



Which capability of the HP EliteDesk is key to its serviceability?

- A. USE 3.0 support
- B. A tool-less access
- C. Flexible placement options
- D. Flexible configuration options

Correct Answer: B

HP Elite Desktop PCs are built with components that are designed for tool-less access, so you spend less time and energy performing maintenance, replacements, and upgrades. Reference: [http:// www.delightedrobot.com/675/hp-elitedesksdesktop-mini-big-performance-in-a-small-package/](http://www.delightedrobot.com/675/hp-elitedesksdesktop-mini-big-performance-in-a-small-package/)

## QUESTION 2

Which HP MFP feature should you highlight to a customer who is concerned about document scan misfeeds?

- A. ColorLok Technology
- B. Automatic Duplex scanning
- C. Legal size scanning glass
- D. HP Even/Page

Correct Answer: B



### QUESTION 3

In an HP study it was shown that IT support staff can reduce the hours spent working on print drivers by as much as 50% and achieve what decrease in manpower to integrate printers?

- A. 35%
- B. 55%
- C. 75%
- D. 95%

Correct Answer: C

In an HP study it was shown that IT support staff can reduce the hours spent working on print drivers by as much as 50% and achieve a 75% decrease in manpower to integrate printers.

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### QUESTION 4

Which HP capability replaces the BIOS boot block if a virus corrupts the notebook?

- A. HP Device Manager
- B. HP Sure Start
- C. HP ProtectTools
- D. HP Page Lift

Correct Answer: B

Reference: <http://h20195.www2.hp.com/V2/GetPDF.aspx/4AA4-8955ENW.pdf> (last page, see the image)

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### QUESTION 5

What does a profound transformation in the workplace mean to the customer?

- A. They need greater battery life.
- B. They are looking for notebooks that are thin and light
- C. They have an increased expectation for productivity and style
- D. They need low-priced products.

Correct Answer: D



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