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QUESTION 1

Why would an HP EliteDesk 800 G6 SFF PC with optional dust filters be the tight fit for a production line?

- A. It is secure and the addition of dust filters will extend the life of the machine.
- B. It has a specialized loudspeaker system appropriate for a noisy production environment.
- C. The dust filters enable the device to run quieter than any other device within the Z range.
- D. It has no fan and no moving parts to give the best reliability.

Correct Answer: A

QUESTION 2

What should you offer to a customer with a major pain point of IT management and device maintenance across their organizations?

- A. HP Care Pack
- B. HP Services
- C. HP Support Assistant
- D. HP DaaS one-year pack

Correct Answer: B

QUESTION 3

What are the characteristics of the new work style that results from moving into the experience age?

- A. computer-based workflow in the office; flexible working hours; fixed location
- B. cloud-based workflow in the office; nothing stored on local computers; more personalized, faster experience
- C. cloud-based workflow; office will be wherever you are with no fixed location; people will stay in a job for around 3 years on average
- D. cloud-based workflow; working from home; people staying in jobs for around 5 years

Correct Answer: B

QUESTION 4

Which HP series supports HP Sure Start?

- A. HP EliteBook Notebook PCs



- B. HP Pro 400 series Desktop PCs
- C. HP 200 series Notebook PCs
- D. HP Chromebook

Correct Answer: A

<https://www8.hp.com/us/en/pro-family/probook-470-450-440-430.html>

QUESTION 5

How should you address customer concerns relative to price?

- A. by focusing on key areas that show business value and highlight how the HP solutions offer best-in-class pricing for the value they deliver
- B. by explaining that HP has the most secure PCs on the planet, which warrants the higher price
- C. by lowering the price with very little margin just secure the deal
- D. by telling them their competitor has just bought some and they don't want to be left behind

Correct Answer: A

Reference: <https://www8.hp.com/us/en/hp-information/environment/productsandsolutions.html>

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