# HP2-B110<sup>Q&As</sup>

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**QUESTION 1**

How does an HP all-in-one print cartridge give the customer consistent print quality?

A. When you replace the cartridge, all critical components are also replaced.

B. The transfer roller is also replaced along with the toner.

C. It is assembled to the highest standards.

D. It has a separate drum and toner reservoir.

Correct Answer: D

**QUESTION 2**

What is the name of the HP print cartridge return and recycle program?

A. HP Environmental Care Pack

B. HP Go Recycle

C. HP Earth Care

D. HP Planet Partner

Correct Answer: D

**QUESTION 3**

According to the 2013 Spencer Lab laser study approximately what percent of non-HP toner cartridges, on average, produced print quality that was of limited or of no use?

A. 70%

B. 10%

C. 97%

D. 42%

Correct Answer: D

**QUESTION 4**

Which customer is ideally suited to the HP Win-Back program? (Select two.)

A. Switchers

B. Channel partners

C. Lost customers

D. HP EB customers

E. HP loyal customers

F. Home users

Correct Answer: AC

**QUESTION 5**

With which component must HP ink interact?

A. Nozzle design

B. The driver software

C. HP durable label paper

D. The HP transfer drum

Correct Answer: A

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