



Q&As

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QUESTION 1

Universal Containers wants to process mobile payments.

How can this requirement be met?

- A. Attach a picture of the credit card.
- B. Add a custom field to store the credit card number.
- C. Install an AppExchange package.
- D. Create a custom payments object.

Correct Answer: C

QUESTION 2

Universal Containers has implemented a Knowledge solution for Agents to provide Field Technicians with information necessary to complete assigned work.

Which two capabilities will now be available? (Choose two.)

- A. Manage Attached Articles and Search the Knowledge Base.
- B. Attach Knowledge Articles to Work Order Line Items Only.
- C. Attach Articles to Work Orders and Work Order Line Items.
- D. Include Quick Actions and Global Actions in Attached Articles.

Correct Answer: AC

QUESTION 3

Dataclips allows a user to choose which datastore to query. Which type of datastore is supported?

- A. Any datastore, provided that you have the connection URL
- B. Heroku Postgres
- C. Heroku Redis
- D. Any datastore connected via Heroku Connect

Correct Answer: B

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>



QUESTION 4

Universal Containers (UC) wants to allow its developers to only use certain add-ons. UC enables Add-on Controls for Enterprise Teams and adds the add-ons they wish to allow to the list. There is an existing set of add-ons attached to applications, which are NOT on the list.

What happens to these add-ons?

- A. They are deleted, and all data is backed up and saved.
- B. They are added to the allowed add-ons list.
- C. They are added to the exception list and not affected.
- D. They are flagged for removal, and the developers are notified.

Correct Answer: D

<https://devcenter.heroku.com/articles/addon-controls>

QUESTION 5

An existing app is experiencing performance degradation because of multiple executions of multiple, expensive SQL read queries. This SQL code cannot be optimized any further and the frequency of the execution of the queries cannot be reduced.

Which two options should an Architect recommend in this scenario?

- A. Hardcode the results of the query into app logic
- B. Add a read-only HerokuPostgres follower
- C. Create a database caching layer
- D. Restart the Heroku Postgres server to reclaim cache

Correct Answer: BC

<https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal>

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