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## Q&As

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### QUESTION 1

A client is creating a new API application. The app should only be accessible from other apps that they deploy to Heroku. Also, traffic between the other apps and the API should not transit the public internet. Which solution should an Architect recommend to meet these requirements?

- A. Create the application in a Private Space with default options.
- B. Create the application in a Private Space and restrict the application's set of trusted IP ranges.
- C. Create the application with Internal Routing enabled, in a Private Space.
- D. Create the application in a Shield Private Space to enforce stricter requirements for TLS termination.

Correct Answer: B

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### QUESTION 2

What are the three access levels a user can have in a Heroku Organization account?

- A. Jedi, Padawan, and Co-pilot
- B. Owner, Author and Viewer
- C. Admin, Programmer, and Operator
- D. Admin, Member, and Viewer

Correct Answer: D

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### QUESTION 3

An app has two web dynos, Dyno A and Dyno B. The app receives a request, which is routed to Dyno A. A second request is sent from the same client. Which Dyno is the request routed to?

- A. The request is routed to Dyno A if it has finished handling the first request
- B. The request is routed randomly to Dyno A or Dyno B
- C. The request is definitely routed to Dyno A.
- D. The request is definitely routed to Dyno B.

Correct Answer: B

<https://devcenter.heroku.com/articles/internal-routing>

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### QUESTION 4



A Client Service Representative (CSR) receives a call from a customer on Saturday. The CSR determines that the customer is covered, but the coverage is about to expire.

Which two upsell activities should the CSR consider? (Choose two.)

- A. Open a Case and send email with new Service offerings.
- B. Open a Case and inform Customer of weekend service pricing.
- C. Open a Case and a renewal Opportunity for the Sales team.
- D. Open a Case and create a Work Order for the Dispatch Team.

Correct Answer: AB

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#### QUESTION 5

Universal Containers wants to limit the total cost of their Heroku usage while they're getting started on the platform. To accomplish this, they are considering replacing certain add-ons with comparable open-source components, but the development team doesn't want to lose access to certain features that the add-ons provide.

Which option should an Architect recommend for reducing add-on costs without affecting feature availability?

- A. Remove aliases for high-cost add-ons.
- B. Share a single instance of a compatible paid add-on across multiple applications.
- C. Remove data store add-ons from the staging and development versions of the applications.
- D. Migrate add-ons to free plans.

Correct Answer: C

<https://devcenter.heroku.com/articles/heroku-connect-faq#can-j-use-sharing-rules-to-restrict-record-visibility>

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