



# HEROKU-ARCHITECT<sup>Q&As</sup>

Salesforce Certified Heroku Architect

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### QUESTION 1

Universal Containers runs an application in a Private Space in the Frankfurt region. The majority of the application's users (based in Asia) are reporting issues related to high latency. What should an Architect recommend to remediate this issue cost-effectively?

- A. Add the Tokyo region to the existing Private Space. Update the application's configuration to move it to Tokyo region.
- B. Deploy the application to the Common Runtime and select Tokyo as the region. Delete the existing Private Space.
- C. Create an additional Private Space in the Tokyo region. Deploy an additional instance of the application to the region.
- D. Create a new Private Space in the Tokyo Region, and deploy the application to the region. Delete the existing Private Space.

Correct Answer: D

<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strings>

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### QUESTION 2

A Client Service Representative (CSR) receives a call from a customer on Saturday. The CSR determines that the customer is covered, but the coverage is about to expire. Which two upsell activities should the CSR consider? (Choose two.)

- A. Open a Case and a renewal Opportunity for the Sales team.
- B. Open a Case and create a Work Order for the Dispatch Team.
- C. Open a Case and inform Customer of weekend service pricing.
- D. Open a Case and send email with new Service offerings.

Correct Answer: CD

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### QUESTION 3

A customer runs Production Check on an application from the Dashboard. Which two runtime issues does it check for? Choose 2 answers.

- A. Worker dyno scale: ensuring at least 1 worker dyno is available.
- B. Dyno redundancy: ensuring at least 2 web dynos are available
- C. CDN ensuring a CDN is available to the web dynos
- D. Production-tier database: ensuring a production-tier database is being used

Correct Answer: BD

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<https://devcenter.heroku.com/articles/heroku-connect-faq#can-i-use-sharing-rules-to-restrict-record-visibility>

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#### QUESTION 4

A client is writing a Heroku application that requires compliance with PCI DSS Level 1. To accomplish this, they deploy an application to the Shield Private Space. Which statement is true about the application?

- A. The application might still violate PCI DSS Level 1 even though it is deployed to a Shield Private Space
- B. The Shield Private Space guarantees that the application is compliant with PCI DSS Level 1, assuming the application uses only Shield Postgres databases
- C. The application is definitely not compliant with PCI DSS Level 1. because Shield Private Spaces do not provide compliance with it.
- D. The Shield Private Space guarantees that the application is compliant with PCI DSS Level 1

Correct Answer: A

<https://devcenter.heroku.com/articles/usjng-sso-services-witri-heroku#prerequisites-for-sso-with-heroku>

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#### QUESTION 5

A healthcare client is creating a web portal for their customers on Heroku, which is sourced from a Salesforce instance. Some of the Salesforce data they wish to display falls under HIPAA compliance, and their auditors have determined this

data must be stored encrypted- at-rest. To satisfy this requirement, they have enabled Platform Encryption on Salesforce.

They are investigating Heroku Shield Private Spaces, Shield Dynos, Shield Postgres, and Shield HerokuConnect.

How will Shield Heroku Connect interact with the encrypted fields in Salesforce?

- A. Shield Heroku Connect will be able to access only cypher text in the fields from Salesforce. They will need to import the encryption key from Salesforce to decrypt to store in Shield Postgres.
- B. Shield Heroku Connect will be able to synchronize data from fields in Salesforce without additional customization, but any writes will need to be encrypted using the Salesforce encryption key first before being written.
- C. Shield Heroku Connect requires customization on the Salesforce side to decrypt the data before transmitting to Heroku.
- D. Shield Heroku Connect will be able to synchronize data bidirectionally without additional customization.

Correct Answer: B

<https://devcenter.heroku.com/articles/heroku-connect-database-tables#encrypted-strmgs>