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QUESTION 1

Which three types of customizations can be managed through the Health Cloud Admin app? (Choose Three)

A. Patient Card Configurations

B. Timeline View Configurations

C. Cross Object Relationships

D. Household Relationships

E. Permission Set Assignments

Correct Answer: ABC

Reference and details below.

Use the Health Cloud - Admin App

The Health Cloud - Admin app includes a set of tabs where you can customize Health Cloud features to support the ways your organization works with patients or members.

To use the Health Cloud - Admin app in Lightning Experience, go to App Launcher and select **Health Cloud - Lightning Admin**. To use the Health Cloud - Admin app in Salesforce Classic, use the app picker to select **Health Cloud - Admin**.

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Cross Object Relationships

Cross-object relationships control which objects and fields appear in the filter selection options when creating patient or member lists.

EHR Custom Objects

These tables (EHR Patients, EHR Encounters, and so on) contain data from the source record system related to things like prescriptions, conditions, patients, and immunizations.

Patient Card Configurations

Edit the patient card view and add or remove information from EHR or other records.

Timeline View Configurations

Add or remove healthcare events from the timeline so that care coordinators have the information they need and can effectively manage patients or members.

QUESTION 2

Which two of the following statements are true about Care Teams? (Choose Two)

A. Care Team Members are optional on a Care Plan.

B. A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied.

C. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects.

D. Communities must be enabled before External Care Team members can be added.

Correct Answer: AB

Explanation: According to the Health Cloud Implementation Guide, two statements that are true about Care Teams are: Care Team Members are optional on a Care Plan. This statement is true because a care plan can be created without any care team members assigned to it. However, adding care team members can help with collaboration and coordinationof care. A Care Plan must have a Coordinator as a member of the Care Team before a Care Plan Template can be applied. This statement is true because a coordinator is required to manage the tasks and goals of a care plan template. A coordinator can beeither an internal or external user who has access to Health Cloud. If the Problem and Goal objects use Private Sharing, Care Team Membership provides access to these objects is not a true statement, as care team membership does not grant access to objectsthat use private sharing. Communities must be enabled before External Care Team members can be added is not a true statement, as external care team members can be added without enabling communities.

QUESTION 3

Which Data Model Leverages external objects to support the use Case?

A. Care Observations

B. Claims

C. Member Plan

D. ClinicalService Requests

Correct Answer: B

Explanation: Claims data model leverages external objects to support the use case of integrating claims data from external systems into Health Cloud. External objects are similar to custom objects, except that they map to data that\\'s stored outside your Salesforce org1.

QUESTION 4

Which three of the following statements are true about Care Plan Templates? (Choose Three)

A. When creating a care plan with a template you can unselect tasks so they will not be included.

B. The sort order of the Task group by Fields can be changed under custom setting task group.

C. Care plan templates must include at least 1 problem, 1 goal and 1 task.

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D. When creating a care plan with a template you can change the offsets of the tasks.

E. Care plan templatescan only be used when creating a new care plan.

Correct Answer: ABC

Explanation: When creating a care plan with a template you can unselect tasks so they will not be included (A), the sort order of the Task group by Fields can be changed under custom setting task group (B), and care plan templates must include at least 1 problem, 1 goal and 1 task ?are true statements about Care Plan Templates. When creating a care plan with a template you can change the offsets of the tasks (D)is false, as you can only change the offsetsof the tasks when creating a care plan without a template. Care plan templates can only be used when creating a new care plan (E) is false, as you can also use care plan templates when editing an existing care plan.

QUESTION 5

A hospital system wants to track patient relationships to its cardiologist, primary care physician, and oncologist. Which object should a consultant recommend to implement?

A. Contact-Contact Relationship

B. Affiliation Relationship

C. Healthcare Practitioner Facility

D. Patient Provider Relationship

Correct Answer: D

D is correct because Patient Provider Relationship is the standard object in Health Cloud that is used to track patient relationships to healthcare practitioners, such as cardiologist, primary care physician, and oncologist. Patient Provider Relationship represents the association between a patient and a healthcare practitioner who provides care for the patient. This object can store information such as the practitioner\'s specialty, role, contact details, and relationship status. References: : Patient Provider Relationship : Healthcare Practitioner Data Model

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