



HEALTH-CLOUD-ACCREDITED- PROFESSIONAL^{Q&As}

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QUESTION 1

Which three statements about the patient timeline view are true? (Choose three.)

- A. The patient timeline can be used in any Salesforce application.
- B. Events can be specified to appear when the Health Cloud home page first loads.
- C. The patient timeline is a Health Cloud Empower component.
- D. The patient timeline supports standard and custom objects.
- E. Filters can be used to limit the number of records shown in the patient timeline.

Correct Answer: CDE

QUESTION 2

Healthcare companies face challenges from a variety of sources. What are three common challenges they could encounter that HC solves for? (Choose 3)

- A. There are not enough Providers for the amount of the Care Requests.
- B. Insufficient funds allocated to Research and Development.
- C. The need to drive sales while reducing cost.
- D. Growing customer expectations for delivery of care everywhere.
- E. Growing demand for a more personalized care experience.

Correct Answer: CDE

QUESTION 3

Which Salesforce Product allows encryption of Protected Health Information (PHI) data at rest to enhance Health Cloud?

- A. Shield
- B. Tableau CRM
- C. Health Cloud
- D. Service Cloud

Correct Answer: A

QUESTION 4



Which two fields are required when creating a new care plan task?

- A. owner
- B. problem
- C. Status
- D. Goal
- E. Due Date

Correct Answer: BD

QUESTION 5

Which three statements are true about a Care Program? (Choose 3)

- A. A Patient can be enrolled in multiple care programs at the same time.
- B. A Patient cannot be enrolled in the same care program more than once.
- C. More than 500 patients can be enrolled in a care program in a single request using the Care Program Enrollment.
- D. CareProgramEnrollee represents the participant enrolled in a care program
- E. A patient can be enrolled in the same care program more than once.

Correct Answer: ADE

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