# H11-828<sup>Q&As</sup>

HCNP-UC(Fast Track)(Unified Communication (Fast Track))

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**QUESTION 1**

On the unified gateway IP address management page on the Console server, the connection status between the voice server and the Console server is disconnected. Which of the following troubleshooting methods is unnecessary?

A. Check whether the Console server IP address is configured on the voice server.

B. Check whether the voice server IP address is correctly configured on the Console server.

C. Check whether the voice server license has expired or does not meet specifications.

D. Check whether the AppAgent IP address is correctly configured on the Console server.

Correct Answer: D

**QUESTION 2**

An enterprise with about 2,500 IP phones has purchased three U1960s. Which network mode is suitable for these three U1960s?

A. Multi-node centralized call management network

B. Distributed call management network in peer-to-peer mode

C. Distributed call management network in convergent mode

Correct Answer: B

**QUESTION 3**

Before installing the recording server in the eSpace Audio Recorder solution, install the SQL Server 2008 first.

A. TRUE

B. FALSE

Correct Answer: A

**QUESTION 4**

If a user links his or her eSpace Desktop with an IP phone and both the eSpace Desktop and the IP phone work properly, which of the following statements are CORRECT when another user calls the linked number of the user? (Multiple Choice)

A. Both the user\'s eSpace Desktop and IP phone ring simultaneously.

B. If the user clicks the answer button on the eSpace Desktop, the IP phone then automatically goes off-hook. The user answers the call using the IP phone, and the eSpace Desktop displays the calling window.

C. If the user clicks the call rejection button on the eSpace Desktop, the user\\'s eSpace Desktop and IP phone both stop ringing.

D. During a call, the user cannot switch the audio between the eSpace Desktop and the linked IP phone.

Correct Answer: ABC

**QUESTION 5**

In the eSpace Audio Recorder solution, recording files and data are stored in ().

A. Unified gateway

B. Database

C. SIP server

D. IMP

E. Recording server

Correct Answer: E