GE0-803^{Q&As}

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QUESTION 1

In a single-tenant configuration, all IVR Profiles must be created under the default customer name _____.

A. GVPOwner

B. Admin

C. Genesys

D. NSP

Correct Answer: B

QUESTION 2

Which of the following statements regarding the integration of GVP and Outbound Contact Server (OCS) is correct?

A. Outbound Contact integrated with GVP provides the ability for Outbound Contact Server (OCS) to trigger outbound calls, which are dialed using GVP, and to receive responses and results

B. Call Progress Detection (CPD) using an IP Communication Server (IPCS) requires Dialogic software, known as Host Media Processing (HMP)

C. GVP can be configured in either IVR-in-Front or IVR-Behind modes

D. All of the above

E. None of the above

Correct Answer: D

QUESTION 3

Please refer to the log message Xmlpage_NotFound. What should be done to ensure the next call to the same phone number will work?

```
[2008/12/19 12:20:41.796] 14B0 XMLData.cpp:2552
C=12:L=1:U=321:D=E_12_234 Trap Sent:The ErrorString is
:XMLPAGE_NOTFOUND : File was not found  ErrorURL:
http://dev2.qa.genesyslab.com:80/did_url_mappings/6507225405.xml:
CCThread:Inbound PortNumber:1
```

A. Restart the VCS

B. Restart the WebServer

C. Check and regenerate the code for the VoiceXML application

D. Provision the phone number through EMPS

Correct Answer: D

QUESTION 4

There is a three-part hierarchy regarding tenancy:Resellers/customers/IVR Profiles. In a singletenant installation, the default configuration is Reseller=GVPOwner, Customer=AdminTrue or False.

A. TRUE

B. FALSE

Correct Answer: A

QUESTION 5

In a Behind-the-switch configuration, what strategy element causes Resource Manager to select an IPCS?

A. Target Selection object

B. DeliverToIVR function

C. IVR treatment

D. PlayApplication treatment

Correct Answer: D

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