

GE0-803^{Q&As}

Genesys Certified Professional 8 System Consultant, Voice Platform (GCP8 - CVP)

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QUESTION 1

Refer to the CTI Property tab in the Provisioning IVR profile section in the EMPS. The Default Route Number is used when ______.

A. IVR Server is unable to contact the Solution Control Interface (SCI)

B. IVR Server is unable to contact the Universal Routing Server (URS), or when the URS is unable to find an agent number to which it can route the call

C. IVR component, specifically Genesys Queue Adapter (GQA), cannot communicate with SCS.

D. IVR Server component cannot communicate with the Web Server

Correct Answer: B

QUESTION 2

When your GVP deployment requirements include SIP, Speech Recognition, and Text to Speech using MRCP, which of the following would need to be installed (and not necessarily in this order)?

- A. GVP IPCS and Dialogic Software
- B. GVP VCS, ASR and TTS
- C. GVP IPCS, MRCP Server, ASR, and TTS
- D. GVP VCS, MRCP Server, and TTS engine

Correct Answer: C

QUESTION 3

Is it necessary to declare and configure IVR-TServer in CME when the IVR is in a Behind configuration? Choose the best statement.

- A. It is not necessary to declare it in CME
- B. It must be declared to configure the IVR Server options (gli_server_group_1, IServer et IServerGLMSap)
- C. It must be declared because it is a part of IVR Server. But it have not to be configured

Correct Answer: B

QUESTION 4

What is the maximum size and number of files that can be locally cached using CnInet?

A. No limit and 8,192 files



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- B. No limit and 65,536 files
- C. 1 GB and 16,384 files
- D. 4 GB and 16,384 files

Correct Answer: D

QUESTION 5

Which of the following Dialogic tools allow you to customize Dialogic board(s), system settings and TDM bus configurations?

- A. ISDN Trace
- B. Dialogic Configuration Manager
- C. Line Admin
- D. List Boards

Correct Answer: B

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