GE0-803^{Q&As}

Genesys Certified Professional 8 System Consultant, Voice Platform (GCP8 - CVP)

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QUESTION 1

In GVP 8.1.2 there is no mechanism for HA-Hot Standby.

A. True

B. False

Correct Answer: B

QUESTION 2

The process on the VCS/IPCS that starts the other component processes is the _____.

A. Page Collector

B. IVR Server Client

C. Call Flow Assistant

D. WatchDog

Correct Answer: D

QUESTION 3

Which of the following features can be changed using the Element Management System (EMS) GUI when monitoring a VCS?

A. The log level for each process

B. The default directory for logging

C. The Behind or In-Front configuration for that particular VCS

D. The speech recognition vendor for that particular VCS

Correct Answer: A

QUESTION 4

For most deployments with VCS configured in Behind-the-Switch mode using Genesys Framework, DNIS is obtained through what mechanism?

A. VCS request to the T-Server via IVR Server

B. VCS requests to the Dialogic telephony board

C. A route point corresponding to the appropriate strategy

D. VCS request directly to the ACD/PBX

Correct Answer: A

QUESTION 5

Based on the Popgateway1.log shown, what event occurred?

```
[2005/04/28 19:44:21.296] D18    XMLData.cpp:4229 C=12:L=1:U=311
Exception::DownloadFile: http://vwcs1/Voxfiles/en/grandprize.vox

[2005/04/28 19:44:21.296] D18    PlayList.cpp:1533 C=12:L=2:U=320
PlayList::downloadAudio Failed to download audio
```

A. "Grandprize.vox" failed to download. No audio file was played.

B. The caller hung up

C. The voice application crashed. No more pages were fetched from web server.

D. Speech recognition was not successful

Correct Answer: A

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