



GCP-GC-REP^{Q&As}

Genesys Cloud Certified Professional - Reporting and Analytics

Pass Genesys GCP-GC-REP Exam with 100% Guarantee

Free Download Real Questions & Answers **PDF** and **VCE** file from:

<https://www.passapply.com/gcp-gc-rep.html>

100% Passing Guarantee
100% Money Back Assurance

Following Questions and Answers are all new published by Genesys Official Exam Center

-  **Instant Download** After Purchase
-  **100% Money Back** Guarantee
-  **365 Days** Free Update
-  **800,000+** Satisfied Customers





QUESTION 1

How is an Incoming Call represented in reports?

- A. Inbound
- B. Incoming
- C. Offered
- D. Calls Received

Correct Answer: A

Reference: https://help.genesys.com/pureconnect/mergedprojects/wh_rh/desktop/account_code_call_detail_by_date_report.htm

QUESTION 2

User Status Detail report includes specifics about queue activity such as interacting, idle, and not responding.

- A. True
- B. False

Correct Answer: B

Reference: <https://help.mypurecloud.com/articles/user-status-detail-report/>

QUESTION 3

Sam wants to install the reporting app on his iPad for accessing the metrics. Help him by choosing the right one.

- A. Genesys Cloud Admin
- B. Genesys Cloud User
- C. Genesys Cloud Reporting
- D. Genesys Cloud Supervisor

Correct Answer: C

QUESTION 4

What will be the agent's user status in the interaction view when you change an agent's queue status from On Queue to Off Queue?

- A. Available



B. Busy

C. Away

D. Break

Correct Answer: D

Reference: <https://help.mypurecloud.com/articles/onqueue-offqueue/>

QUESTION 5

What is the maximum limit for creating performance dashboards for private users?

A. 10

B. 15

C. 20

D. 25

Correct Answer: C

Reference: <https://help.mypurecloud.com/articles/performance-dashboards-overview/>

[GCP-GC-REP PDF Dumps](#)

[GCP-GC-REP VCE Dumps](#)

[GCP-GC-REP Exam
Questions](#)