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QUESTION 1

Where can you add the preconfigured settings of the phones?

- A. Admin > Telephony > Phone Management > Calls
- B. Admin > Telephony > Phone Management > Phones
- C. Admin > Telephony > Phone Management > Base Settings

Correct Answer: A

QUESTION 2

What is the maximum file size that a user can upload into Genesys Cloud Documents?

- A. 10 MB
- B. 100 MB
- C. 2 GB
- D. No Limit

Correct Answer: C

Reference: <https://help.mypurecloud.com/faqs/can-upload/>

QUESTION 3

Which feature is used to share a document of size 1 GB size through chat?

- A. Attach Button
- B. Workspace sharable link
- C. Drag and Drop
- D. Add web links

Correct Answer: B

QUESTION 4

What type of trunk would you create to connect to an AudioCodes Mediant gateway?

- A. External trunk
- B. Network interface trunk



C. WebRTC phone trunk

D. SIP phone trunk

Correct Answer: D

QUESTION 5

Instant messaging costs are significantly less than long-distance phone conversations.

A. True

B. False

Correct Answer: A

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