



# GCP-GC-IMP<sup>Q&As</sup>

Genesys Cloud Certified Professional - Implementation

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### QUESTION 1

Select all the sections for the standard profile page. (Choose five.)

- A. General
- B. Relationships
- C. Contact
- D. Contact Information
- E. Skills and Certifications
- F. HR
- G. Languages

Correct Answer: ABDEF

Reference: <https://help.mypurecloud.com/articles/standard-profile-fields/>

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### QUESTION 2

Select the Access level permission types for workspace membership. (Choose three.)

- A. Full Access
- B. Partial
- C. Read Only
- D. Write Only
- E. Contributor
- F. Collaborator

Correct Answer: ACE

Reference: <https://help.mypurecloud.com/articles/access-levels-in-workspaces/>

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### QUESTION 3

Instant messaging costs are significantly less than long-distance phone conversations.

- A. True
- B. False

Correct Answer: A



#### QUESTION 4

You must work closely with \_\_\_\_\_ before completing configurations for external SIP trunks.

- A. Genesys
- B. The Resource Center
- C. Your carrier
- D. Your designated contact

Correct Answer: C

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#### QUESTION 5

How many types of groups are there by default?

- A. 5
- B. 3
- C. 4
- D. 2

Correct Answer: C

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