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QUESTION 1

Which architectural approach is used to develop a single application as a suite of small services?

A. Monolithic Architecture

B. Microservices Architecture

C. Genesys Cloud Salesforce Architecture

D. Single Core Architecture

Correct Answer: B

Reference: https://martinfowler.com/articles/microservices.html#:~:text=In%20short%2C%20the%20microservice%20architectural,often%20an%20HTTP%20resource%20API.

QUESTION 2

Where can you add the preconfigured settings of the phones?

A. Admin > Telephony > Phone Management > Calls

B. Admin > Telephony > Phone Management > Phones

C. Admin > Telephony > Phone Management > Base Settings

Correct Answer: A

QUESTION 3

What type of trunk would you configure to connect to AudioCodes phones?

A. WebRTC phone trunk

B. Phone trunk

C. External trunk

D. Network interface trunk

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/configure-the-genesys-cloud-edge-standard-v3/

QUESTION 4

When you configure to place a call outside the contact center, is it possible for you to assign a default country code?

A. Yes

B. No

Correct Answer: A

Reference: https://help.mypurecloud.com/articles/configure-country-codes/

QUESTION 5

What role is needed for a user who is responsible for the deployment and installation of the Genesys Cloud organization?

A. Supervisor

B. admin

C. employee

D. User

Correct Answer: A

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