



# FBA15<sup>Q&As</sup>

BCS Foundation Certificate in Business Analysis

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### QUESTION 1

What does a force-field analysis consider?

- A. Forces for and against business change.
- B. Forces in the competitive environment.
- C. The financial strength of the company.
- D. The power of external suppliers.

Correct Answer: A

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### QUESTION 2

In a particular organisation it is common practice to call all managers by their first name. It is part of the culture of the organisation. Newcomers are quickly corrected if they do not follow this informal approach. What would knowing about this convention be classified as in Requirements Engineering?

- A. Explicit individual knowledge.
- B. Tacit individual knowledge.
- C. Explicit corporate knowledge.
- D. Tacit corporate knowledge.

Correct Answer: D

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### QUESTION 3

The term CATWOE provides a framework for defining and analysing business perspectives. In a project, which letter of CATWOE should be first understood by the business analyst?

- A. The Owner.
- B. The Customer.
- C. The Weltanschauung or world-view.
- D. The Actor.

Correct Answer: C

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### QUESTION 4

Which of the following is likely to be shown as a process in a swim-lane diagram of a library book borrowing system?



- A. Book.
- B. Librarian.
- C. Borrowing Limit.
- D. Borrow book.

Correct Answer: D

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#### QUESTION 5

Style guides, manuals and job descriptions are examples of what type of knowledge?

- A. Explicit.
- B. Implicit.
- C. Tacit.
- D. Organisational.

Correct Answer: A

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