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QUESTION 1

One of the claimed advantages of buying a software package is that it is possible to predict future maintenance costs with some certainty. How would these costs be classified in a cost- benefit analysis?

- A. As an intangible cost.
- B. As a tangible benefit.
- C. As a tangible cost.
- D. As an intangible benefit.

Correct Answer: C

QUESTION 2

An entity type is a template for its entity occurrences. Which of the following is a template for objects?

- A. A class.
- B. A use case.
- C. An operation
- D. An actor.

Correct Answer: A

QUESTION 3

Which of the following terms may be used to describe the attitude of a stakeholder who is NOT in favour of the project but is probably not actively opposed to it?

- A. Opponent.
- B. Neutral.
- C. Critic.
- D. Blocker.

Correct Answer: C

QUESTION 4

What does the M stand for in MoSCoW?

- A. Mission.



- B. Must have.
- C. Management.
- D. Mandatory.

Correct Answer: B

QUESTION 5

The change curve shows the range of emotions experienced by people when facing change. One of the axes on the graph is Time; what is the other axis?

- A. Fear.
- B. Self-esteem.
- C. Anger.
- D. Shock.

Correct Answer: B

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