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QUESTION 1

A system admin has an idea for a custom solution for their org and thinks it might be useful to others as well. The system admin discusses it with colleagues from two other schools. They are excited about the system admin's idea and offer to help.

What should the system admin consider doing as a next step?

- A. Post the idea in the Trailblazer Idea Exchange.
- B. Download and install the project from GitHub.
- C. Ask colleagues to sign a nondisclosure agreement.
- D. Join the Open Source Commons and Community Sprints group

Correct Answer: D

QUESTION 2

A university's Study Abroad office getting ready to implement Salesforce to streamline internal processes. In the past, most of the work was done using spreadsheets and paper. The office is unsure which metrics to use to determine whether

the implementation project is successful.

Which two metrics should the consultant recommend?

Choose 2 answers.

- A. Percentage of staff logins each month
- B. Volume of emails to the office
- C. Time saved when creating business reports
- D. Number of student phone inquiries

Correct Answer: BC

QUESTION 3

A university wants to improve student retention by developing a tool for students to engage at scale, find answers to common questions and resources, and allow students to interact with student organizations. What should a consultant recommend to meet this requirement?

- A. Experience Cloud
- B. Pardot Engagement Studio



C. Interaction Studio

D. Einstein Bots

Correct Answer: A

QUESTION 4

A university is planning an enterprise wide implementation of the Education Data Architecture (EDA). It has asked the consultant do an analysis of standard functionality in EDA to identify additional apps it may need to purchase. What is a standard feature of EDA?

A. Student Advising

B. Event Management

C. Degree Auditing

D. Address Management

Correct Answer: D

QUESTION 5

A university's IT department and its consultant are integrating data from the Student Information System (SIS) to the Education Data Architecture (EDA). Advisors need to see a student's primary course of study.

Which object in EDA indicates a student's major?

A. Education History

B. Relationship

C. Program Plan Requirement

D. Affiliation

Correct Answer: D

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