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QUESTION 1

Which action would a business analyst (BA) propose to improve the operation of the business?

- A. Simplify the work people perform
- B. Outsource the operation team
- C. Assist in the daily activities
- D. Shadow the expert staff

Correct Answer: A

When proposing design options, a number of opportunities to improve the operation of the business may occur and are compared.

Some common examples of opportunities include:

Increase Efficiencies: automate or simplify the work people perform

QUESTION 2

Which of the following core competencies fall under the BABOK's underlying competency "analytical thinking and problem solving"?

- A. Leadership and influencing, facilitation and teamwork
- B. Industry knowledge, conceptual thinking and business acumen
- C. Learning systems thinking and decision making
- D. Decision making ethics and adaptability

Correct Answer: C

QUESTION 3

When determining the potential value of a solution, a business analyst (BA) should consider it from the point of view of the:

- A. development team.
- B. testing team.
- C. customer.
- D. business analyst.

Correct Answer: C



QUESTION 4

What is a logical data model used for?

- A. Abstracting a `conceptual data model` to incorporate the rules of normalization to manage data integrity and relationships.
- B. Abstracting a `physical data model` to describe the physical organization of data and its relationships within a database.
- C. Defining the logical rules that govern decisions in an organization and that define, constrain, or enable organizational operations.
- D. Defining a solution independent view of how a business perceives its information without applying any constraints.

Correct Answer: A

QUESTION 5

If a business analyst (BA) does not properly identify stakeholders, then the long-term implications are:

- A. increased costs.
- B. reduced requirements.
- C. higher satisfaction.
- D. decreased risk.

Correct Answer: A

If stakeholders are not identified, the business analyst may miss uncovering critical needs. Stakeholder needs uncovered late will often require a revision to business analysis tasks that are either in progress or are completed. This can result in increased costs and decreased stakeholder satisfaction.

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