



# Entry Certificate in Business Analysis

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#### **QUESTION 1**

- An atomic requirement:
- A. is understood independently of other requirements or designs.
- B. contains no extraneous or unnecessary content.
- C. uses common terminology understood by the audience.
- D. aligns with the identified needs of the stakeholders.

Correct Answer: A

#### **QUESTION 2**

Which business analysis technique draws on frameworks and methodologies such as Six Sigma and Lean?

- A. Document analysis
- B. Business rules analysis
- C. Data flow diagrams
- D. Process analysis
- Correct Answer: D

# **QUESTION 3**

What is a definitional rule?

- A. A representation of the operational knowledge of the organization
- B. An obligation or prohibition of conduct, action, practice, or procedure
- C. A rule that can be violated
- D. A representation of the behavior of people

Correct Answer: A

Definitional rules shape concepts, or produce knowledge or information.

They indicate something that is necessarily true (or untrue) about some concept, thereby supplementing its definition. In contrast to behavioural rules, which are about the behaviour of people, definitional rules represent

operational knowledge of the organization.



An example of a definitional rule is:

A customer must be considered a Preferred Customer if they place more than 10 orders per month.

# **QUESTION 4**

Which of the following is an example of a requirements viewpoint?

- A. Use case
- B. Mind map
- C. Expert judgement
- D. Item tracking

Correct Answer: A

# **QUESTION 5**

When do the participants start generating ideas during a collaborative game?

- A. Closing step
- B. Exploration step
- C. Opening step
- D. Iteration step
- Correct Answer: C

An opening step, in which the participants get involved, learn the rules of the game, and start generating ideas.

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