



Entry Certificate in Business Analysis

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QUESTION 1

If a stakeholder is looking to understand the logistics and scope of each of the elicitation activities, a business analyst (BA) would share the:

- A. elicitation results (confirmed).
- B. elicitation activity plan.
- C. stakeholder engagement approach.
- D. elicitation results (unconfirmed).

Correct Answer: B

QUESTION 2

What tool can be used to determine the impact of a changed requirement on other requirements?

- A. Verification
- B. Traceability
- C. Interview
- D. Workshop
- Correct Answer: B

Traceability is a useful tool for performing impact analysis. When a requirement changes, its relationships to other requirements or solution components can be reviewed. Each related requirement or component may also require a change to support the new requirement.

QUESTION 3

Which behavioural characteristic enables the business analyst (BA) to establish credibility by ensuring that business analysis efforts meet the needs of the business?

- A. Ethics
- B. Trustworthiness
- C. Personal Accountability
- D. Adaptability
- Correct Answer: C

Personal accountability is important for a business analyst because it ensures business analysis tasks are completed on time and to the expectations of colleagues and stakeholders. It enables the business analyst to establish credibility by ensuring that business analysis efforts meet the needs of the business.



QUESTION 4

Which of the following is an underlying competency whereby the business analyst (BA) understands an enterprise from a holistic point of view?

- A. Conceptual thinking
- B. Systems thinking
- C. Visual thinking
- D. Creative thinking

Correct Answer: B

QUESTION 5

A business analyst (BA) is someone who elicits the actual needs of organizational stakeholders:

- A. in any capacity, regardless of job title.
- B. in a project team, with an "analyst" job title.
- C. in a project team, regardless of job title.
- D. in any capacity, with an "analyst" job title.
- Correct Answer: A

A business analyst is any person who performs business analysis tasks described in the BABOK® Guide, no matter their job title or organizational role.

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