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QUESTION 1

An organization will be deploying services in a new private cloud infrastructure. The organization has a strong enterprise and IT governance framework in place.

How will this framework likely be enhanced in the new cloud environment?

- A. Policies will be added that support each component of the service lifecycle
- B. Policies will be added that support the addition of availability zones
- C. The enterprise governance board will be expanded to include cloud architects
- D. IT silos will be replaced with a business oriented framework

Correct Answer: A

QUESTION 2

An organization is deploying services in a private cloud. Consumers are calling IT because they are seeing performance issues within the deployed services. How should IT troubleshoot and identify these performance issues?

- A. Cloud administrator uses the monitoring tools
- B. Service manager uses the monitoring tools
- C. Cloud architect uses the metering tools
- D. Cloud administrator uses the metering tools

Correct Answer: B

QUESTION 3

An organization is currently virtualized, and the CIO is planning for the transition to ItaaS. They are striving to make significant changes to internal IT processes and policies in order to streamline operations, and to improve service levels by deploying automation and orchestration tools.

What is the most important consideration when choosing the orchestration tool?

- A. Verify that the compute, storage and network element management tools can gather the required data for centralized management
- B. Allow the chargeback tool to integrate with external service provider infrastructure for unified cost charging
- C. Integrate with existing heterogeneous IT management tools including service desk, service catalog, performance monitoring and reporting
- D. Allow addition of more IT services to the service catalog to meet the business demands

Correct Answer: D



QUESTION 4

Your company requires a service funding model that will allow it to make short term spending decisions as part of an incremental strategic spending program. Which funding model should you recommend?

- A. Central
- B. Usage
- C. Project
- D. Hybrid

Correct Answer: C

QUESTION 5

An IT organization has hired you as a cloud architect to assist them in planning for cloud services. Your first goal is to help the IT organization categorize existing services against service characteristics. You have provided a table that shows common service characteristics and their attributes for considerations, benefits, and trade-offs.

The following attributes from the table have been identified:

Consideration: bundling services increases complexity
Benefit: replaceable components, improved recovery from failure
Trade off: very finite capability

What characteristics correspond to the identified attributes?

- A. Discoverable, Composable, and Idempotent
- B. Discoverable, Reusable, and Autonomy
- C. Composable, Loosely Coupled, and Autonomy
- D. Idempotent, Loosely Coupled, and Reusable

Correct Answer: C

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